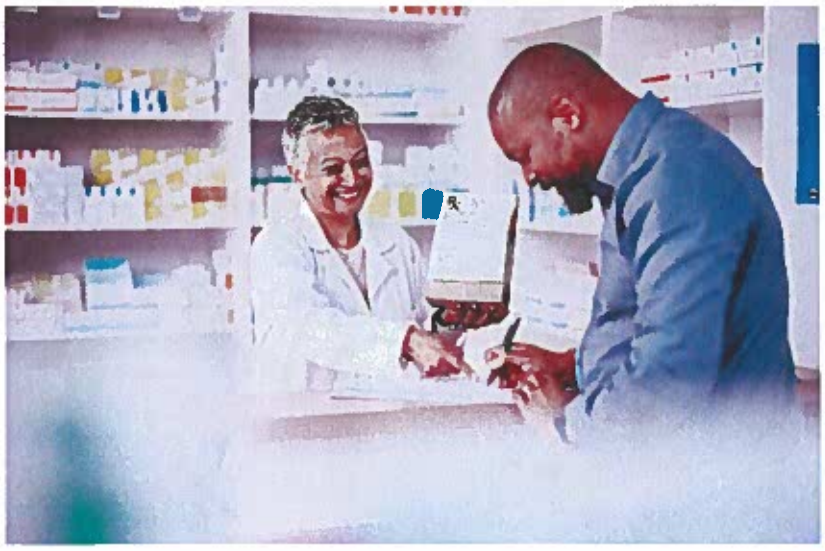

English Post:

📢 City of Rochester residents: Do you take prescription medications? Take this survey!

Help the Rochester Pharmacy Access Coalition better understand how you use pharmacies to get your prescription medications. Your feedback matters—please fill out our online survey by Nov. 30.

English: https://www.surveymonkey.com/r/23MYRBX
Spanish: https://www.surveymonkey.com/r/JWZVZY8

Or stop by any Neighborhood Service Center, Rochester Public Library, or R-Center location for a paper survey 📝

The Coalition, which includes the City of Rochester, Common Ground Health, Excellus, Jordan Health, Monroe County, Rochester Regional Health, St. John Fisher University, Trillium Health, and UR Medicine, appreciates your survey feedback to help better meet our community's pharmacy service needs.

Spanish Post:

📢 Para residentes de la ciudad de Rochester: ¿Toma medicamentos recetados? ¡Complete esta encuesta!

Ayude a la coalición de acceso a farmacias a entender mejor cómo usa farmacias para recibir sus medicamentos recetados. ¡Sus comentarios nos importan! Favor de llenar nuestra encuesta en línea para el 30 de noviembre.

Inglés: https://www.surveymonkey.com/r/23MYRBX
Español: https://www.surveymonkey.com/r/JWZVZY8

I vaya a cualquier Centro de Servicio al Vecindario, Bibioteca pública de Rochester, o "R-Center" para llenar la encuesta en papel. 📝

La coalición aprecia sus comentarios para servir mejor las necesidades de servicios farmacéuticos de nuestra comunidad. La coalición incluye la ciudad de Rochester, Common Ground Health, Excellus, Jordan Health, Monroe County, Rochester Regional Health, St. John Fisher University, Trillium Health, y UR Medicine.

¿Toma usted medicamentos recetados y vive en la ciudad de Rochester?

¡Complete esta encuesta!

Ayúdenos a asegurarnos de que pueda obtener los medicamentos recetados que usted necesite

Llene la encuesta y devuélvala en:

Cualquier Centro de Servicio al Vecindario de Rochester:
Noroeste: 400 Dewey Avenue
Noreste: 500 Norton Street
Suroeste: 923 Genesee Street
Sureste: 320 N Goodman Street - Suite 209

Cualquiera de las Bibliotecas Públicas
https://roccitylibrary.org/location/

Cualquier R-Center de Rochester
https://www.cityofrochester.gov/rcenters/

Otras maneras de completar la encuesta:

Escanear el Código QR con la cámara de un teléfono inteligente:

Ingrese el siguiente URL en su buscador:

https://www.surveymonkey.com/r/JWZVZY8

Patrocinado por la Coalición de Acceso a Farmacias de Rochester:
Ciudad de Rochester, Common Ground Health, Excellus, Jordan Health, Monroe County, Rochester Regional Health, St. John Fisher University, Trillium Health, UR Medicine

Encuesta de Acceso a Farmacias

1. ¿Tiene problemas para obtener los medicamentos recetados?
   - ☐ Si
   - ☐ No

2. En caso afirmativo, ¿cuáles de estas son las principales razones? (Seleccione todas las opciones que correspondan)
   - ☐ La farmacia más cercana está demasiado lejos de mi casa
   - ☐ No tener transporte desde y hacia la farmacia
   - ☐ No hay servicios de entrega en mi vecindario
   - ☐ No es seguro caminar a la farmacia
   - ☐ Los costos son demasiado altos
   - ☐ Otro: _____

3. ¿Con qué frecuencia pierde días de sus medicamentos porque es difícil surtir sus recetas?
   - ☐ A menudo
   - ☐ A veces
   - ☐ Nunca

4. ¿Cómo le gustaría recibir sus medicamentos recetados?
   - ☐ Recogida en mi farmacia local
   - ☐ Entrega a mi casa
   - ☐ Enviado por correo a mi domicilio

5. Para las personas que viven en apartamentos, ¿se sentiría cómodo recogiendo sus medicamentos recetados en un casillero *(locker)* en el edificio al que solo usted puede acceder?
   - ☐ Sí
   - ☐ No

6. ¿Qué hora del día es mejor para recoger sus medicamentos recetados? _____

7. Si pudiera recibir sus medicamentos recetados habituales el mismo día de cada mes, ¿esto le ayudaría?
   - ☐ Sí
   - ☐ No

8. Si sus medicamentos recetados pudieran empaquetarse agrupados en base a la hora del día y el día de la semana, en lugar de en botellas separadas para cada tipo de medicamento, ¿sería más fácil para usted?
   - ☐ Sí
   - ☐ No

9. ¿Utiliza un teléfono inteligente o computadora para comprar artículos, como en Amazon, Walmart u otros minoristas/comercios en línea?
   - ☐ Sí
   - ☐ No

10. ¿Preferiría usar su teléfono inteligente o computadora para pedir y organizar la entrega de sus recetas?
    - ☐ Sí
    - ☐ No

11. ¿Habla regularmente con un farmacéutico sobre sus medicamentos recetados?
    - ☐ Sí
    - ☐ No
    - ☐ No tengo acceso a un farmacéutico

12. ¿Es importante que hable con un farmacéutico sobre sus medicamentos?
    - ☐ Sí
    - ☐ No

13. ¿Qué hora del día sería mejor tener un farmacéutico disponible para hablar sobre sus medicamentos?
    - ☐ Mañana
    - ☐ Tarde
    - ☐ Noche

14. ¿Cómo preferiría hablar con un farmacéutico?
    - ☐ En persona
    - ☐ Por teléfono
    - ☐ Video conferencia
    - ☐ Chat en línea

15. ¿Estaría dispuesto a reunirse con alguien de la coalición para hablar más sobre este tema?
    - ☐ Sí
    - ☐ No

    En caso afirmativo, indique:

    Nombre: _____

    Dirección: _____

    Número de teléfono: _____

16. ¿Cuál es su código postal? _____

17. ¿Cuál es su raza?
    - ☐ Asiática
    - ☐ Negro(a) o Afroamericano(a)
    - ☐ Blanco(a)
    - ☐ Otro: _____

18. ¿Es Hispano o Latino?
    - ☐ Sí
    - ☐ No

19. ¿Cuántos años tiene Ud.? _____

20. ¿En cuál vecindad de la ciudad usted vive?

Noroeste:

- ☐ Barker Street / Westside Neighborhood Association
- ☐ Charles House in Action / J.O.S.A.N.A
- ☐ Charlotte
- ☐ Dutchtown
- ☐ Edgerton, Dewey, Driving Park
- ☐ Lyell Otis Community Association
- ☐ Lyell Otis Neighborhood Association
- ☐ Maplewood
- ☐ Little Italy

Suroeste:

- ☐ 19th Ward
- ☐ Center City
- ☐ Changing of The Scenes
- ☐ Corn Hill
- ☐ High Falls
- ☐ Neighborhoods United
- ☐ Plymouth Exchange
- ☐ Susan B. Anthony
- ☐ SWAN
- ☐ Upper Mount Hope

Noreste:

- ☐ Group 14621
- ☐ Marketview Heights
- ☐ Upper Falls

Sureste:

- ☐ ABC Streets
- ☐ ACE
- ☐ Azalea
- ☐ Beechwood
- ☐ Bensonhurst
- ☐ Browncroft
- ☐ Cobbs Hill
- ☐ Culver Merchants
- ☐ Culver University East
- ☐ EMMA

- ☐ Highland Park
- ☐ Lilac
- ☐ Lock 66
- ☐ Neighborhood of The Arts
- ☐ North East Main Neighbors United (NEMNU)
- ☐ North Edge
- ☐ North Winton Village
- ☐ PACE
- ☐ Park Central
- ☐ Park Meigs
- ☐ Pearl Meigs Monroe
- ☐ South Wedge
- ☐ Swillburg
- ☐ Upper Monroe
- ☐ Wadsworth Square

Brigida, Micaela

From: Neighborhood Collaborative Project <austin@onthegroundny.com>
Sent: Wednesday, November 8, 2023 11:23 AM
To: Welch, Dylan
Subject: NCP Resources and Events 11/8/2023

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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View this email in your browser

Community News, Resources, and Events, 11/8/2023
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more at
https://linkprotect.cudasvc.com/u

Inter generational World Music & Dance Festival

Nazareth University, Hickey Center and IIIT Chair is pleased to present:

Nazareth University, Hickey Center and IIIT Chair is pleased to present:
Inter-generational World Music & Dance Festival
When: Wed, Nov. 8, 2023, 6:00 PM-9:00 PM
Where: Golisano Academic Center, Linehan Chapel
Performers include: ROCeltic Irish Performing | Naz U. student | Phoenix Dance Studio | Mount Hope World Singers | Pranav and Sastry Bhagavatula | Borinquen Dance Theater | Daystar Contemporary Dance Drama of Indian America | Rochester Chinese Music Ensemble | The Spheres Sufi Jam | Duo Capriccioso |Hindu Temple of Rochester | Inikori Dance Studio
Co-Sponsors: Nazareth University's School of Music, Center for Spirituality
Free and open to all, Come, enjoy and learn about the diversity of cultures in our world

learn more at
https://linkprotect.cudasvc.com/u

Directly after the viewing of this short BreatheDeep documentary, audience members will have an opportunity to engage in an in-depth dialogue with BreatheDeep Peer Ambassadors, staff and local mental health professionals. This Q&A session is an opportunity to continue to destigmatize conversations around mental health and wellness, listen to our youth, as well as to create helpful strategies to meet their needs and those of the larger community.

Reserve your tickets / more information

Healthcare Forum 2023: Driving Organizational Culture Change
Thursday, November 16
12:00 – 1:30 pm, free webinar.
Questions - events@grqc.org

Info and registration

ALL-CITY OUTREACH WALK
November 17th

starting at CRC (100 College Ave) at 12pm then dividing up resources and heading to each quadrant by car to give them out

seeking donations
more important: sleeping bags, tents
less important: gloves, hats, hand warmers
Josh is collecting these materials until Wednesday November 15th - contact him at jknoblock@mccollaborative.org

if you have a vehicle and would like to help, contact Josh at jknoblock@mccollaborative.org

apply for $1,500 in communications funding for NCP member orgs by 11/20!

1/10/2024 - "Best Practices in Program Development and Evaluation" event, from St. John Fisher's Center for Nonprofit Leadership

visit https://linkprotect.cudasvc.com/url?a=https%3a%2f%2frocncp.org&c=E.1.vom5r-

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

Brigida, Micaela

From:	Nicole Pratt <nicole@onthegroundny.com>
Sent:	Thursday, November 30, 2023 10:29 AM
To:	Carlos Santana; Welch, Dylan; Marvin Hymes; Jocelyn Basley; Jonathan Hardin; Dilma Vicente; Patricia Jackson; Michele Boyd; Cindy Rochet; Lydia; hdiaz@badenstreet.org; Carmen Allen; Jose Peo; Andy Carey; Rafael Rivera; William Gibbons; Olivia Kassoum-Amadou; Joseph Becker; Jonari Sharp; Josh Knoblock; Janelle Duda-Banwar; Mike Durfee; Kevin Aiken; Devon R; Beatriz Lebron; CJ Basley; Tina Paradiso; Zaviour Johnson; Austin Retzlaff; Rosa Marie; Noraly Leisten; Tonja Scales; Adell, Cynthia; gabriel.person@cityofrochester.org; Case Caico, Rebecca; Pelow, Faye; Brown, Tyler
Subject:	NCP Research Paper #3 Release
Attachments:	image001.jpg; Research Paper #3.pdf

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Good morning everyone!

As part of our role as researchers, we will periodically share short NCP research papers. This paper, as well as the previous ones, are on the NCP website under Resources, as well as the On The Ground Research's website. Feel free to post to your websites as well. We want to remind you that while the research team is collecting, analyzing, and describing the data associated with the NCP - all of us own it. This is the participatory action research framework that guides On The Ground Research.

We look forward to presenting our research papers in the January Partners' Meeting, but please follow-up before then with any questions/suggestions/clarifications.

Attached is our third paper: "*Root Cause Analysis: Why Did Services Move Out of Rochester Neighborhoods*", featuring Andy Carey of MC Collaborative.

Stay tuned for our upcoming papers:

1. *Neighborhood Snapshots:* A series of papers on your neighborhoods
2. *Collaboration Assessment Takeaways:* The findings of the Collaboration Assessment form we asked partners to fill out
3. *Community Conversations Overview:* A summary of the first Community Conversations

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Nicole Pratt, MS

she/her
~~~~~~~~~~~~~~~~~~~~

Research Associate

Neighborhood Collaborative Project

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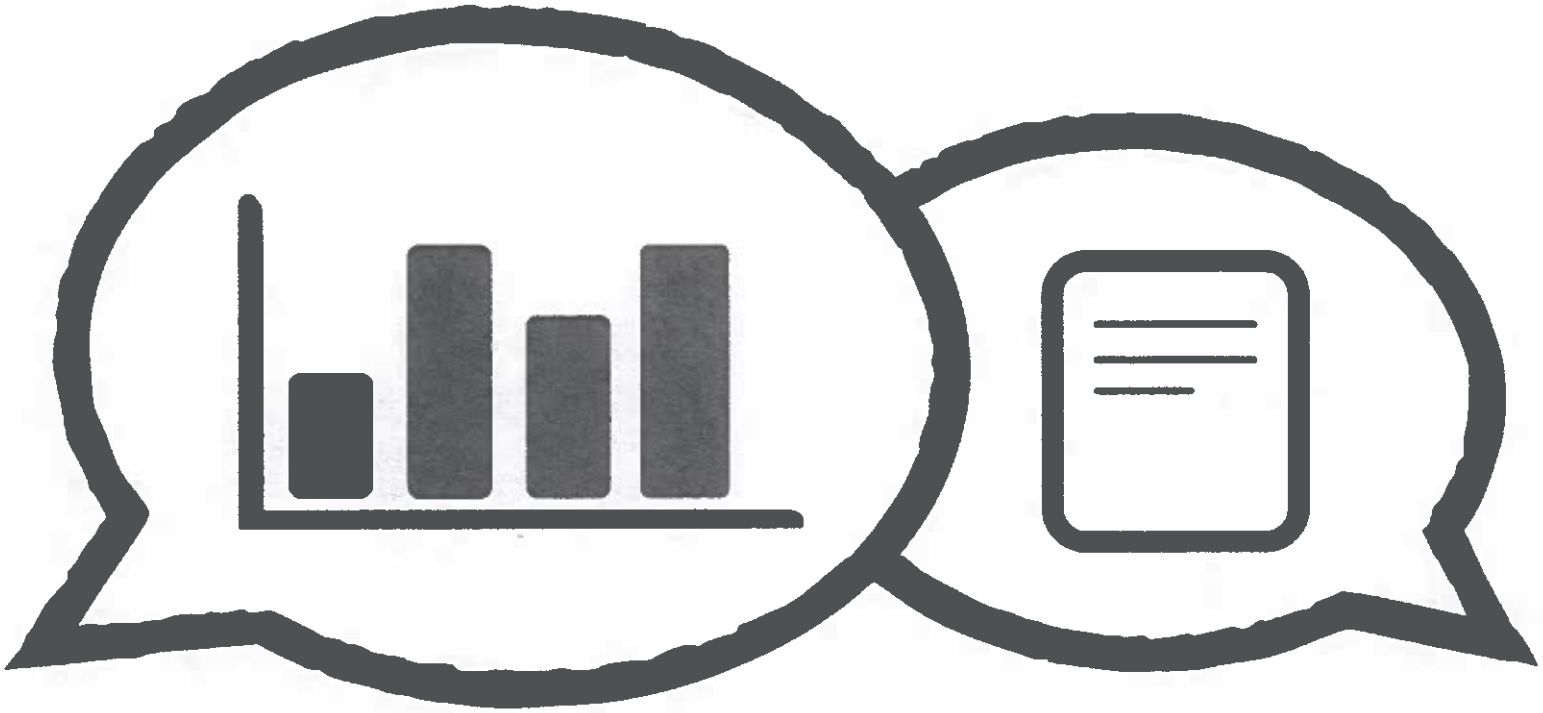
407-744-6314

www.onthegroundny.com



ON THE GROUND RESEARCH

Research Paper #3 (11/21/2023)

Root Cause Analysis: Why Did Services Move Out of Rochester Neighborhoods?

NEIGHBORHOOD COLLABORATIVE PROJECT

BRING MONROE BACK

Adam J. Bello

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

ON THE GROUND RESEARCH

Prepared by Nicole Pratt, MS, Research Associate, and
Janelle Duda-Banwar, PhD, Founder and Director (onthegroundny.com/about)

In the last fifty years, services like housing assistance, workforce development, and emergency assistance shifted from being located in Rochester neighborhoods to a more centralized service delivery model, but more recently there has been a shift to bring services back into neighborhoods. This paper explores the changing tides.

Introduction

The Neighborhood Collaborative Project (NCP) brings services back into Rochester neighborhoods to create an agile, responsive services system, build resident capacity to problem-solve, and meet community needs. Why aren't these services in the neighborhoods to begin with? Why were many services shifted out of neighborhoods, to central locations decades ago? How did centralization affect neighborhoods? What has changed so that services can return to neighborhoods? We attempt to answer these questions through an exploration of the centralization of services in the '90s, understanding the impact of that shift, and what led to the return of neighborhood-based services.

For more information on the NCP, please see our website, rocncp.org

Methods

On the Ground Research staff conducted a literature review and scan of relevant news and media articles to understand the shift in service provision. Additionally, an interview was conducted with a local key informant, Andy Carey (co-founder of MC Collaborative). Andy has been a social worker in the greater Rochester area for more than two decades. He has extensive experience navigating social services and other systems, especially medical and housing. This interview was conducted in August 2023, and focused on the centralization of services in the 1980s and 1990s. Andy was also asked about the origin of the NCP and the problem it is addressing. This paper will focus on the centralization of services in Rochester, as well as the root causes of some of the problems that led to the need for these services.

Background

Providing services to those in need goes back centuries, but during the 19th century, Europe and the United States started providing services to marginalized individuals in a more coordinated way. Before these organizations were created, services were usually provided by churches and the local government, and public funding was more decentralized. In the 1960s, human services greatly expanded in the U.S, with more federal dollars being spent on services like job training, child care, rehabilitation and transitional housing, and child protection. However, during this time, the New Public Management (NPM) approach changed the mindsets of governments in how to fund non-profit organizations. New Public Management (NPM) has its origins in the UK, but spread to many other countries, including the US. The rise of NPM's are linked with 4 administrative megatrends:

1. Attempts to slow down or reverse government growth in terms of open public spending and staffing;

2. A shift towards privatization and alleged-privatization and away from core government institutions;

3. The development of automation, particularly in information technology, in the production and distribution of public services; and

4. The development of a more international agenda.

Once NPMs spread to the US, the focus on human services shifted to contracts with nonprofit organizations and competition for funding, which also led to an increased demand for performance and accountability.

Findings

"Why were services taken out of neighborhoods and centralized in the 1980s and 90s?"

There was a desire at the national and state levels to focus on reducing the costs of services by making everything more efficient, which included social services and nonprofit services. In response to this call, local governments across the U.S began to centralize services in key locations. Thirty years ago, client information was maintained in large paper files, stored in physical file cabinets. If information was needed from a file, then staff had to physically find the case and dig through the file to find the paperwork. Information storing and sharing during this time was different from the electronic databases and cell phones that we have today. Multiple office locations were inefficient for accessing client information, in addition to the increased overhead and staff required for multiple locations. However, over time, technology evolved, and the need for these physical case files became obsolete. While Andy believes that centralizing services was not ill-intended, the reality is that:

"Systems take on a life of their own. And in order to sustain themselves, they have to become more and more complicated."

On a federal level, this shift was in part due to budget shrinking in an attempt to make processes cheaper. There was also hope in the concept of compassionate capitalism, where individuals with higher levels of income would step in and contribute with donations and help out the community. These reduced budgets trickled from the federal level to the state and county. In addition to making things cheaper, there were concerns such as the drug epidemic and poverty. Andy believes that in an effort to gain control over those issues, centralization was one way of trying to deal with it:

"I think that's what they thought, is that everything felt pretty wacky and crazy. And if we can centralize everything, we can get control of it."

Besides federal dollars being more tightly managed, independent funders such as United Way placed more restrictions on grant usage to prevent organizations from improper spending. The intention was to prevent the misuse of grant spending from organizations, as scandals were coming out nationwide about upper management employees embezzling funds. Ironically, United Way was involved in its own scandal in 1990, when CEO William Aramony used the charity's money to pay off two women he had affairs with to keep them silent. Meanwhile in Rochester, Robert Howe, the finance director for the Landmark Society of Western New York Inc., embezzled over $1 million from the organization in 1997. While the number of organizations that were misusing funds was small in comparison to the ones who weren't, locally, Monroe County used it as one of the reasons to justify centralization.

Because of these funding shifts in the 1980s and 1990s, there became a strain in the amount of funding dispersed, leading to a more competitive market for grants. Major independent donors such as United Way changed how they awarded grants to organizations. Potentially in part due to the Aramony scandal, donors of United Way modified their funding allocation from "undesignated" funding to donating to specific organizations. Undesignated funding meant that the donors trusted United Way would use the money where the organization determined it was most needed. Unfortunately, this change negatively affected urban organizations, as donors chose to spend more on suburban-based organizations than on urban ones.

Findings

How did services centralization impact the neighborhoods?

This centralization led to a major loss of relationships within neighborhoods, and without those relationships, the widespread level of service provision faded. Andy explained that one of the vital aspects of social services and social work is how relationship heavy it is:

"It's all relationship-based. And if you lose that relationship with individuals, you're also going to lose it at a macro level."

Before services were centralized in Rochester, Andy noted that there was a wider variety of programs, as well as a stronger sense of community within neighborhoods. Organizations such as the Montgomery Neighborhood Center offered social services, and there were more community health centers in neighborhoods. Churches had more capacity and services were considered more open-door than it is now, and police presence was more community-based rather than militaristic. Officers conducted more walking street patrols and were therefore more connected to the neighborhoods and people in the neighborhoods; whereas now they stick more to their vehicles and are often considered outsiders of the neighborhoods they serve.

"Officers, they lived in the neighborhood, they walked around the neighborhoods, they played ball with the kids, they hung out. It felt like a neighborhood police force. Now it feels like this invasion force."

In the 1980s and 90s, more Rochesterians owned their homes instead of renting, and even those who rented were often long-time renters of their home. But after services became centralized, homeownership decreased and renting increased. As seen in the table below, In 1990, of the roughly 407,200 housing units in Rochester, 64% (258,600) owned their home, 29% (117,400) rented their home, and 7% (21,200) of the homes were vacant. From 2007 to 2011, less than half of households owned their homes, and this downward trend continued from 2017 to 2021, with 37% of households owning their homes. Also note the increase in vacant housing during these time periods as well.

Rochester Home Ownership Across the Years

Year	*Home Ownership*	*Vacant Housing*
1990	*64%*	*7%*
2007-2011	*40.58%*	*15.79%*
2017-2021	*37.04%*	*11.06%*

Findings

While centralizing services was more efficient and cost-effective at the time, this new way of service provision contributed to the destabilization of neighborhoods. However, this did not occur in a vacuum. Additional contributors include the criminalization of mental illness, deinstitutionalization, and redlining.

The rise in mental health awareness in recent decades has exposed the mental health crisis in America and the lack of government support to adequately address the need. In the prison system, the number of prisoners with mental health issues has increased, despite the decreasing prison and jail population, with nearly half of those in jails and more than a third in prisons having some diagnosed mental illness.

While there are many potential explanations, a popular one is deinstitutionalization, which is the emptying of state psychiatric hospitals that began in the 1950s but continued through the 1990s. At that time, deinstitutionalization was driven by three mindsets: (1) Mental hospitals were cruel and inhumane; (2) The hope that newly developed antipsychotic medication was a cure for mental illnesses, and (3) Cost savings. Many psychiatric hospitals closed their doors, resulting in patients getting discharged with nowhere to stay. This led to many patients ending up on the street homeless, trying to survive, and some turned to committing crimes to stay afloat.

Deinstitutionalization played out locally with the closing of the Rochester Psychiatric Hospital's Terrence Tower in 1996. The Terrence Tower had over 1,000 beds for patients with mental disabilities ranging from mild to extreme. These patients would be admitted and restricted to one of the 16 floors within the building, and were often considered to be the "undesirables" of society. While remaining patients were moved to various parts of the Rochester Psychiatric Center campus, patients in other hospitals across the U.S were often left to fend for themselves as a result of this deinstitutionalization.

Redlining in the United States has also had an impact on the quality of life in neighborhoods. Redlining is a form of discrimination that denies mortgages to people- mostly people of color- preventing them from buying a home in certain neighborhoods, leading to more segregated neighborhoods. In Rochester, the Federal Home Owners' Loan Corporation determined which areas would receive government insurance for mortgage refinancing. The areas that got this funding had deed clauses that explicitly forbade black people from owning the land. Racial covenants in Rochester contributed to dividing and controlling Monroe County, and black families were forced to live in unsafe housing in the Upper Falls and Corn Hill neighborhoods. Further, vibrant Rochester neighborhoods, like Clarissa Street, were destroyed by redlining under the guise of the city's Urban Renewal Program. Clarissa Street, once known for its jazz and other live music clubs, was divided by the inner loop in 1965.

These neighborhoods at one time had stability, but destabilizing forces like incarceration (removing young men from their families), redlining (blocking wealth-generating activities like home ownership for black and brown residents), deinstitutionalization (higher service needs in communities already competing for funding), and centralizing services led to neighborhood instability.

"What did the shift look like? Who was impacted by the shift?"

Once services became centralized, smaller organizations lost funding and capacity, and those that did survive were barely getting by. Andy described it as a "grants game", with organizations being pitted against one another for an already reduced pot of money. The funders that had previously restricted their grant distribution were now making the grants harder to keep up with. Andy described challenges associated with the funding, where grant funders heavily dictated the usage of funds and what an organization could do with them. This shifted the conceptualization, development, and planning of interventions away from the neighborhood experts onto grantmakers, many of whom did not live in the neighborhoods themselves. Andy noted that it was likely harder for these organizations to notice this shift at first, and while there were probably some non-profit administrators who did notice this change and advocated against it, their voices were not heard.

After funding was heavily reduced, some non-profits disappeared entirely, while others became more streamlined with limited services. This was because many of them shrank considerably in capacity, and staffing was reduced to executive directors and a handful of front-end workers. Many organizations then shifted their focuses from more widespread services to education-based programs such as summer camps and after-school programs. As stated by Andy,

"They just really just shrunk. And then that's the real trick of it and why the neighborhood collaborative project is so important is because once you shrink, there is no way you have the capacity to administer any funding."

Locally, social services became centralized to a few geographic areas: St. Paul St/Westfall Rd, and various hospitals in the City of Rochester. St. Paul St and Westfall Rd are where the Department of Human Services is located, while hospitals are where people go for healthcare, especially people without health insurance. Moving from neighborhoods to hospitals for health support removed service provision from smaller, trusted family practices that were accessible to community members to the less trusted and more difficult to get to larger health system providers. This meant that those with lower incomes frequently utilized emergency departments to get routine medical care and treatment for less urgent injuries, on top of emergency medical care.

"What are the pros and cons of centralization?"

Initially, there were some positives to centralizing services, such as being cheaper to maintain, more staff oversight, and efficient. As mentioned earlier, twenty years ago, paperwork was kept in large file cabinets that could be easily grabbed when needed, which made keeping track of documents most efficient when all stored in the same place. However, due to the advancement of technology, this is no longer an issue. On the other hand, the drawbacks of centralization are tenfold, as Andy describes,

"You're not really helping people anymore. You're starting to prescribe how people should live. You're making decisions for people. And eventually, society just corrodes because there's no support out in it. And it definitely becomes us and them instead of all of us."

Reversing Course: Decentralizing Services

"Why are funders more open to neighborhood-based services now?"

Over time, Andy noticed changes to this approach, which he believes were largely motivated by COVID-19. During peak COVID-19, *"I've never seen so many politicians and system people suddenly just not have answers."*

It became obvious that decision makers did not have strong relationships at the neighborhood level, so they reached out to service providers like Andy, not simply asking to help get messages and supplies out, but rather, asking how and what to do. Andy states: *"Everybody had money, and they're just throwing it out at people like, how are we going to get people to vaccinate? And how are we going to do that? When the real issue is you lost the neighborhoods a long time ago and you don't just regain them by these crazy programs you're trying to do. And then actually having people's ears open for a minute, and that's all it takes."*

With situations like Daniel Prude, police officers not showing up for work, and DHS employees quitting during the height of the pandemic, politicians began to realize that the city was becoming unsustainable with its lack of services.

"You take something traumatic, like COVID and then there's the realization that, Oh, our city is out of control. We have Daniel Prude killing, police officers aren't showing up for work anymore, DHS workers are leaving."

Despite these issues however, Andy believes that things are beginning to shift:

"I think the tide is turning. And I think we're getting to the point where if they don't utilize the neighborhoods, the Neighborhood Collaborative Project, if they don't really start pumping money into the neighborhoods that stay in the neighborhoods, it's completely unsustainable."

Conclusion

While the idea of centralizing services may not have had ill-intentions, the reality is that pulling these needed services out of neighborhoods has had a detrimental effect on communities in Rochester. Communities that were more stable in the past have been shaken by issues such as incarceration, redlining, deinstitutionalization and mental health crises. Because of these issues, there has been an increased need for services in Rochester, but the effects of these challenges is often greater than what community organizations can provide. Coupled with the demand from the federal and local government for services to be more efficient and to hold organizations accountable, the impact on Rochester's marginalized residents is detrimental. However, this does not mean that there is no hope. Local governments have begun to recognize the impact of community organizations, and have been investing more money in these local organizations after COVID. The NCP is an example of how services can be brought back to neighborhoods, coupled with adequate resources, staffing, and capacity-building supports.

Brigida, Micaela

From: Andy C <mccollaborative1@gmail.com>
Sent: Monday, December 11, 2023 7:13 PM
To: Janelle Duda-Banwar
Cc: Welch, Dylan; Jocelyn Basley; Carmen Allen
Subject: Re: NCP - Deeper Connections and Testimonials

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Here is a quick one-

An older adult woman went to Beyond the Sanctuary (Carmen) for food (she received a bunch of food) and reported she needed some advocacy around her housing situation. Beyond the Sanctuary referred her to MC Collaborative (Marvin) for social work assistance for the housing issue. Marvin worked through the issues around her housing with her landlord, the Rochester Housing Authority. This saved her from eviction.

Marvin met with her at Montgomery Center. After they resolved her housing issue, he was able to bring her up to meet the people at the SWAN at Montgomery Center senior nutrition program for daily lunch and socialization.

She went from food insecurity and possible eviction to stably housed with food support and a new social support network.

Hope that story helps.

Take care,
Andy

On Mon, Dec 11, 2023, 4:22 PM Janelle Duda-Banwar <janelle@onthegroundny.com> wrote:

Hi Dylan,

Yes, congrats on the recognition! I'd remind you to check out the rocncp.org website, specifically, the resources section, which has three papers posted which may be useful.

Deeper interactions are captured during street outreach and corner canopy events. There is no services list per se, but rather, whatever needs people ask for in the moment, we are trying our best to meet.
These include examples like:

- The new DHS mobile unit participated in an FTAC pop-up event. During the event, a family with a complex set of needs and prior difficulty applying for and getting approved for assistance, was able to get approved and enrolled in benefits that day. Sounds like a small accomplishment, but that is huge for the family and for FTAC staff who had been working with the family for a while.
~~~~~~~~~~~~~~~~~~~~

- During walking street outreach in the SW, a family needed help with diapers, which we did not have on the walk, so one of the outreach workers connected with staff at SWAN at Montgomery, to then bring diapers over to the family, which occurred later that day
- Throughout the course of walking street outreach there have been multiple instances in which someone has been ready for detox and we transported them directly to detox

As for a case example, either Camen and/or Andy can jump in and share, or I can connect with them and relay that information to you before 10 AM tomorrow. There are numerous examples of NCP money going towards eviction prevention (rental arrears/back rent) that resulted in families staying in their homes, instead of getting evicted and put out on the streets.

Some examples that come to mind that are more around the NCP's approach to workforce development include:

- The People's Pantry hiring folks still active in addiction to stock their food pantry (referral from FTAC)
- FTAC hired someone formerly involved in the N Clinton drug market, now he's on the other side, trying to help people
- SWAN has already graduated three classes of certified security guards, with a waitlist for the January class
- Cameron expanded their barbershop apprenticeship program to both a daytime and evening program

Best,
Janelle

Janelle Duda-Banwar, PhD, MSW

she/her

ON THE GROUND RESEARCH

Founder & Director

400 Andrews St | Suite 220 |

Rochester, NY 14604 | 585.683.3638

www.onthegroundny.com

On Mon, Dec 11, 2023 at 3:28 PM Jocelyn Basley <jrbasley@c3consultancy.org> wrote:
Dylan, congratulations on the federal recognition💯

This is an all hands on deck request for NCP which Janelle, assisted by Andy and Carmen are much better equipped to respond to than I. I know we have much of this available on our website rocncp.org

Team, please see Dylan's email below and respond. Thanks so much!

On Mon, Dec 11, 2023 at 3:22 PM Welch, Dylan <dylanwelch@monroecounty.gov> wrote:

Hi Jocelyn,

I hope all has been well with you since we last spoke!

I apologize to be reaching out to you before 5… but, the County Executive has been invited to DC to discuss, among other things, how ARPA dollars are funding the community. To that end, I was wondering if you could provide a list of services provided to folks you consider to be 'deeper interactions'. I was thinking this is wraparound services, but was wondering if you could provide a more complete list of services.

Also, if you have a more in-depth personal story from one of the participants available, could you forward that to us? If you don't have anything of that nature ready, that's no problem.

The DC visit is this week, so they're asking for this by 10am tomorrow. I apologize for the late notice as we were only just notified.

Thank you so so much for this and everything! If you have any questions for me, please don't hesitate to reach out. If a call is easier, I'm in the office today until 6.

Dylan Welch (He/Him/His)

Contract Compliance Monitor

Monroe County Department of Finance

35 E Henrietta Rd Faith 3 East, Rochester, NY 14620

P: (585) 753-2434

dylanwelch@monroecounty.gov

Brigida, Micaela

From: Neighborhood Collaborative Project <austin@onthegroundny.com>
Sent: Sunday, December 17, 2023 3:09 PM
To: Welch, Dylan
Subject: NCP - Community News, 12/17/2023

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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View this email in your browser

Community news, resources, and events, 12/17/23

Know someone who'd like to get these emails? Notify austin@onthegroundny.com.
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Foodlink
NOURISHING LIVES

2023
Free holiday meals
in Rochester

Thursday, Dec. 14
Zion Hill Breakfast Program (250 Dr. Samuel McCree Way) -- 8 to 10 a.m.

Saturday, Dec. 16
Central Church of Christ (101 S. Plymouth) -- 11:30 a.m. to 1:30 p.m.
Northside Church of Christ (634 Hudson Ave.) -- 11 a.m. to 1:30 p.m.

Monday, Dec. 18
Blessed Sacrament (534 Oxford St.) -- 5:30 to 6:45 p.m.

Thursday, Dec. 21
Dimitri House (102 N. Union St.) -- 12 to 3 p.m.

Friday, Dec. 22
St. Peter's Kitchen (681 Brown St.) -- 12 to 1 p.m.

Saturday, Dec. 23
Dining Room Ministries (4 Meigs St.) -- 11 a.m. to noon

Sunday, Dec. 24
A Meal & More (25 Lawn St.) -- 1 to 2:30 p.m.

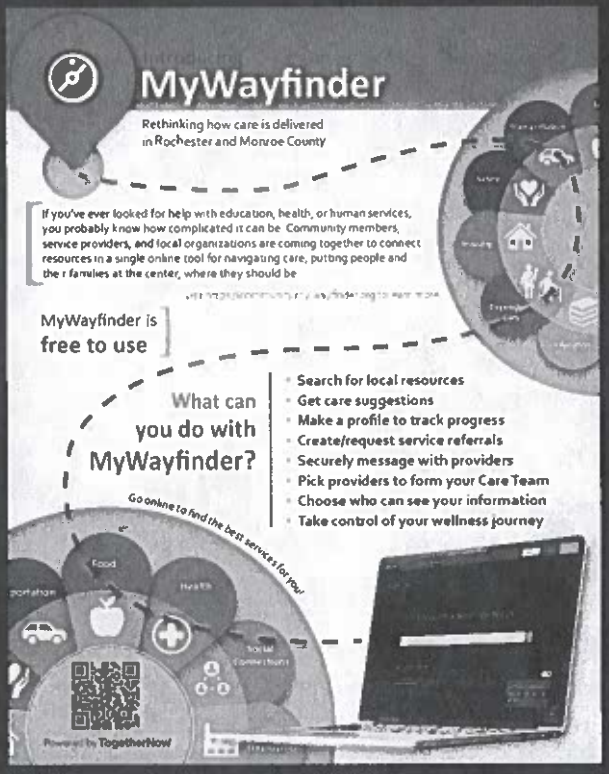
Monday, Dec. 25
Asbury Dining & Caring Center (1050 East Ave.) -- 7 a.m.
Open Door Mission/Samaritan House (210 W. Main) -- 6:30 p.m.

MC Collaborative's Andy Carey spoke (at a Monroe County press conference about Code Blue policies) with regards to NCP street outreach.

Check out the video of his statements on the NCP website.

More video from the conference here.

Adopt Rochester has a furniture program! Open on Mondays and Fridays only from 10am to 6pm. Their phone number is: 585-331-7506.



A Community Conversation with School Board Commissioner James L. Patterson

Addressing Critical Issues in the Rochester City School District

Developing Unity and Collaboration

WE ARE A

STUDENTS
TEACHERS
PARENTS
FAMILIES
COMMUNITY

Monday: December 18, 2023 (6:00 pm - 8:00 pm)

Central Church of Christ (101 S. Plymouth Ave

(across the street from the Public Safety Building)

All RCSD Board Members have Been Invited

updates from URMC Center for Community Health and Preventions

audio transcript of 12/8 ARPA Grantee Meeting available (passcode: ek4Zg7#U)

resources for giving and cold season from Rochester Regional Health

news from the New York State Child Poverty Advisory Reduction Council (Spectrum)

SWAN WILL BE CLOSED THE FOLLOWING DATES:

FRIDAY, DECEMBER 22, 2023

MONDAY, DECEMBER 25, 2023 THROUGH MONDAY JANUARY 1, 2024.

SWAN WILL RE-OPEN ON TUESDAY, JANUARY 2, 2024 REGULAR HOURS.

THE NUTRITION PROGRAM WILL BE OPEN REGULAR HOURS AND DAYS THE REST OF THE YEAR.

THE NUTRITION PROGRAM WILL BE CLOSED ON MONDAY, DECEMBER 25, 2023.

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

Brigida, Micaela

From:	Nicole Pratt <nicole@onthegroundny.com>
Sent:	Tuesday, December 19, 2023 9:46 AM
To:	Carlos Santana; Welch, Dylan; Marvin Hymes; Jocelyn Basley; Jonathan Hardin; Dilma Vicente; Patricia Jackson; Michele Boyd; Cindy Rochet; Lydia; hdiaz@badenstreet.org; Carmen Allen; Jose Peo; Andy Carey; Rafael Rivera; William Gibbons; Olivia Kassoum-Amadou; Joseph Becker; Jonari Sharp; Josh Knoblock; Janelle Duda-Banwar; Mike Durfee; Kevin Aiken; Devon R; Beatriz Lebron; CJ Basley; Tina Paradiso; Zaviour Johnson; Austin Retzlaff; Rosa Marie; Adell, Cynthia; Case Caico, Rebecca; Pelow, Faye; Brown, Tyler; Ciara; Arianna; anthony.hall@commresourcecollab.org; Noraly Leisten; Tonja Scales; bbenton@abcinfo.org; peacefulabodes@gmail.com; nomeall5@mail.naz.edu
Subject:	NCP Research Paper #4 Release
Attachments:	image001.jpg; community conversations report.pdf

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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Good morning everyone!

Attached is our fourth paper: "Inaugural Community Conversations: Description and Findings", which describes the first Community Conversations held in November.

As part of our role as researchers, we will periodically share short NCP research papers. This paper, as well as the previous ones, are on the NCP website under Resources, as well as the On The Ground Research's website. Feel free to post to your websites as well. We look forward to presenting our research papers in the January Partners' Meeting, but please follow-up before then with any questions/suggestions/clarifications.

We will also be releasing another series of papers this week, "Neighborhood Snapshots", so look out for those this week as well!

--

Nicole Pratt, MS

she/her

Research Associate

Neighborhood Collaborative Project

400 Andrews St | Suite 220|Rochester, NY 14604
~~~~~~~~~~~~~~~~~~~~

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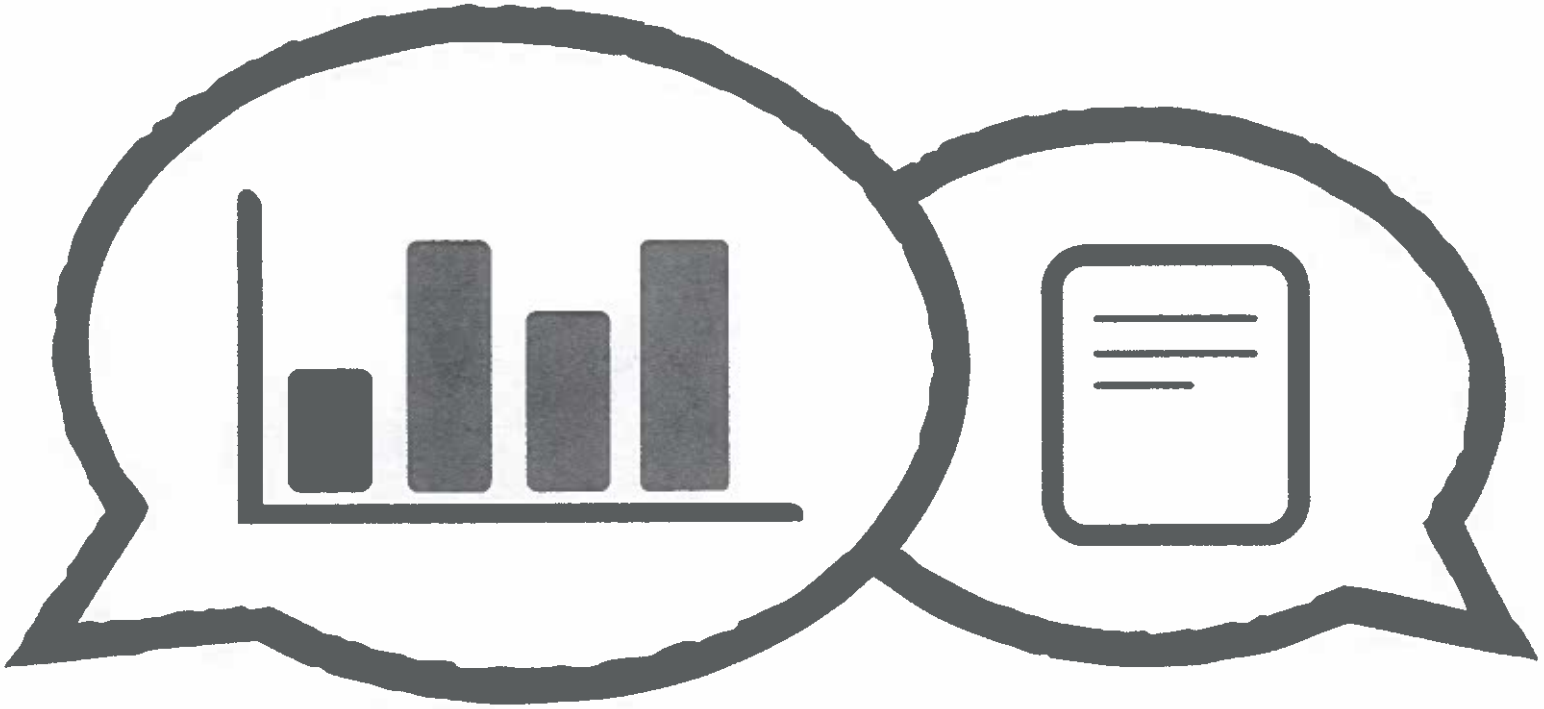
www.onthegroundny.com



ON THE GROUND RESEARCH

Inaugural Community Conversations: Description and Findings

NEIGHBORHOOD COLLABORATIVE PROJECT

BRING MONROE BACK

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

ON THE GROUND RESEARCH

Prepared by Nicole Pratt, MS, Research Associate
and Janelle Duda-Banwar, PhD, Director (https://onthegroundny.com/about)

Overview

As part of the Neighborhood Collaborative Project, Community Conversations were developed as one of many approaches to community engagement. The goal is to learn what residents would like to have and how they can contribute to bringing these ideas to life. From November 7th to November 9th, 2023, the first set of Community Conversations were hosted at each of the three NCP anchor agencies. These Conversations were planned and executed by Rosa Marie from Marvelous Minds and Kevin Aiken from ABC Action Front Center. Community Conversations are held quarterly, with the next round happening in February 2024. This report provides an overview of each of the conversations, the content of the conversations, survey results, and next steps.

Methodology/Original Plan

Cameron Community, S.W.A.N at Montgomery Center, and Father Tracy Advocacy Center (FTAC) were chosen as the locations for the first set of Conversations. The day and location of each Conversation aligned with the same day of the week that outreach walks are held in each neighborhood. For example, Cameron Community hosted the conversation on Tuesday, the same day of walking outreach on Lyell. The Conversations were held 4-6 PM on all three days (i.e., Tues, Wed, and Thurs). Rosa and Kevin worked with the Communications Specialist to create event flyers (see Appendix A). Research team staff then dropped off the flyers to each of the anchor agencies for them to distribute according to Rosa and Kevin's guidance.

Prior to the conversations, the research team developed a short survey to collect participants' responses to questions about their neighborhood as well as demographic information (see Appendix B). The surveys were completed as attendees signed in and mingled with others. Dinner and drinks were provided at all events, along with free childcare through Marvelous Minds. As part of the entertainment for the children, a staff member of Action Front Center (Ms. Rose Hasan) had a station for creating balloon sculptures. Participating community members received a $10 gift card and could choose from four different types of gift baskets: household gift basket with cleaning supplies, women's hygiene gift basket, men's hygiene basket, and a homeless kit in a drawstring bag (all provided by ABC Action Front Center). A meditation specialist (Deana Cliff, founder of Whole Lyfe Healing), zumba instructor (Leonte), and one of the founders of GIS Scholars, were also included on the agenda.

The original agenda was the following:
4 PM: Dinner
4:30 PM: Welcome and Introduction to NCP
4:50 PM: Meditation
5 PM: Community Conversation
5:45 PM Health Fair and health experience

Participants were encouraged to eat and mingle with their tablemates for the first 30 minutes, as well as fill out the surveys, which were done on paper or on a tablet. This was followed by an opening address that introduced the NCP and the purpose of the Community Conversations. Rosa, being one of the organizers, hosted the events and led the agenda at S.W.A.N and FTAC. Jocelyn Basley, founder of C3 Consultancy and the NCP Project Lead, had to step-in for Rosa at Cameron due to a travel delay. After introductions, the meditation specialist guided the room in meditation to relax and prepare people's minds for having a deeper discussion, and get into a proper mindset. Once the room was prepared, the plan was for each table to have 8 people per table, with both NCP members and community members. A facilitator at each table would conduct the discussion portion, asking 12 questions if time allowed for it, while also encouraging members to discuss their answers. After 45 minutes, a brief health fair for resources would be provided, followed by a short zumba activity.

Description

Because each Community Conversation was very different, the agenda was modified for all three days. This section will summarize the events of each day, and how the agenda was adjusted to fit the circumstances.

Northwest Host: Cameron Community- Tuesday, 11/7/23

Cameron Community hosted the first day of Community Conversations in their Teen Center. At least 22 NCP members attended, with members from Cameron, On the Ground Research (OTG), ABC Action Front Center, C3 Consultancy (C3), Community Resource Collaborative (CRC), Lyell Ave Business Association, and Loving Arms Outreach. About 5 community members from the Lyell-Otis area attended. Childcare was provided to three children. Before the discussion started, Jocelyn Basley introduced the NCP and the various organizations present, as well as the Ambassadors, Meditation Specialist, and Zumba instructor. Joseph and Aness from GIS Scholars briefly discussed the virtual maps they created. Next, the meditation specialist guided the room in a breathing exercise and meditation for about 15 minutes. Because the NCP members outnumbered the community members, as well as the structure of the room, Jocelyn asked each question and had participants turn to the person next to them and discuss their answer. Then, everyone regrouped and shared with the larger groups similarities and differences between answers. The questions were significantly modified due to time constraints. They went from twelve questions down to three: What is your best hope for (1) yourself, (2) your family, and (3) your neighborhood. After each question was discussed with a partner, Jocelyn went around the room to each table and invited people to share their discussion answers. The discussion lasted about 30 minutes, and the event ended with a dance from the zumba instructor.

Observations: The research team observed lively interactions between NCP partners as well as community members. Important connections were made, like AFC staff learning about Cameron's afterschool program and how they can register a teen as well as the president of the Lyell Otis Community Association (LOCA) attending the event. The room was full, with participants sitting around tables, on the stage, and along the periphery.

Southwest Host: SWAN at Montgomery Center - Wednesday, 11/8/23

The second Community Conversation was held in the gym of S.W.A.N at Montgomery Center. Around 17 NCP members attended, with members from SWAN, C3, On the Ground, Monroe County, ABC Action Front Center, Loving Arms Outreach, and Barakah Muslim Charity. Unfortunately, no community members were present at this event. However, the room was still led in a guided meditation after a longer dinner time. Rather than having the community conversation, Aness and Joseph used the discussion timeslot to show the various maps that they created, and went over how they can be used in different ways and what can be shown on them. The zumba instructor ended the event with a song to get people moving around.

Observations: The research team observed NCP partners and other attendees continuing to get to know each other. During the longer dinner, NCP partners had the opportunity to talk and build relationships. The gym was a large space, however, it could be difficult to hear due to the echo of the gym. While there was no community conversation, the room was still lively with partners interacting with each other and dancing during zumba.

Northeast Host: Father Tracy Advocacy Center, Thursday, 11/9/23

The final Community Conversation was held at the Father Tracy Advocacy Center, in their side room. Around 16 NCP members attended the event, with members from FTAC, On the Ground, C3, ABC Action Front Center, S.W.A.N, and MC Collaborative. Over 30 community members showed up, most of whom were known by FTAC staff. The beginning of the event was slightly challenging, as there were no Spanish interpreters, and most of the community members who attended were primarily Spanish speaking. There also wasn't a Spanish version of the survey, which made it difficult for participants to fill it out on their own. Two FTAC staff offered to help with translation, which greatly helped. Due to the limited space and lack of interpreters, the discussion portion of Community Conversations was removed. Instead, the focus of the event was shifted to having community members complete the survey, and provide them with the gift baskets. Participants were encouraged to stay and eat, but most left as soon as they finished their meal. Since the FTACr closes at 5, there were almost no new participants after 5:15. At the request of some NCP members, the room was led in a guided meditation which was then followed by a zumba dance. The event ended early at around 5:30 PM.

Observations: The room was crowded and consistently filled with people for the first hour. There was one main table, where most people sat and ate, while the GIS Scholars and On the Ground team were located in the back table, helping with surveys. The room was small, but did not seem to hinder interactions between participants. Once there were no new participants, some NCP partners requested meditation and zumba.

Conversations: What Did Community Members Say?

The conversation portion of the Community Conversations were only done at Cameron. However, there was overlap with the community conversation questions and the survey questions. In this section, we discuss answers from both aspects of the event.

Three short answer questions were asked to the community members:

What is your biggest hope for yourself?
What is your biggest hope for your family?
What is your biggest hope for your neighborhood?

At Cameron, the responses to each question was discussed with a partner and then shared to the group. From the ones who shared their answers, the common themes were around bettering themselves, being healthy, and better connecting with others. For their family, residents hoped for their family to be healthy, to be closer with each other, to take a different path in life, and to have money. For their neighborhood, participants mentioned wanting better communication and a stronger connection with each other.

The survey results consisted mostly of people who attended the Community Conversation at FTAC. In the survey, there was a wider range of themes than at Cameron. For themselves, the most frequent theme was health: mainly in staying healthy or becoming healthier. The second most common theme was bettering themselves. This showed up in different ways, such as one respondent who said that their best hope for themselves was,

"To get my life back on track and have some faith in myself. Work towards getting stronger for myself and for my family."

Other topics revolved around getting clean from drugs, being with family, and getting a job. For their family, community members often mentioned that they hope their family can better themselves, as well as strengthening their connections with each other, and to be healthy.

"To finally get a home for my kids and build our communication skills."

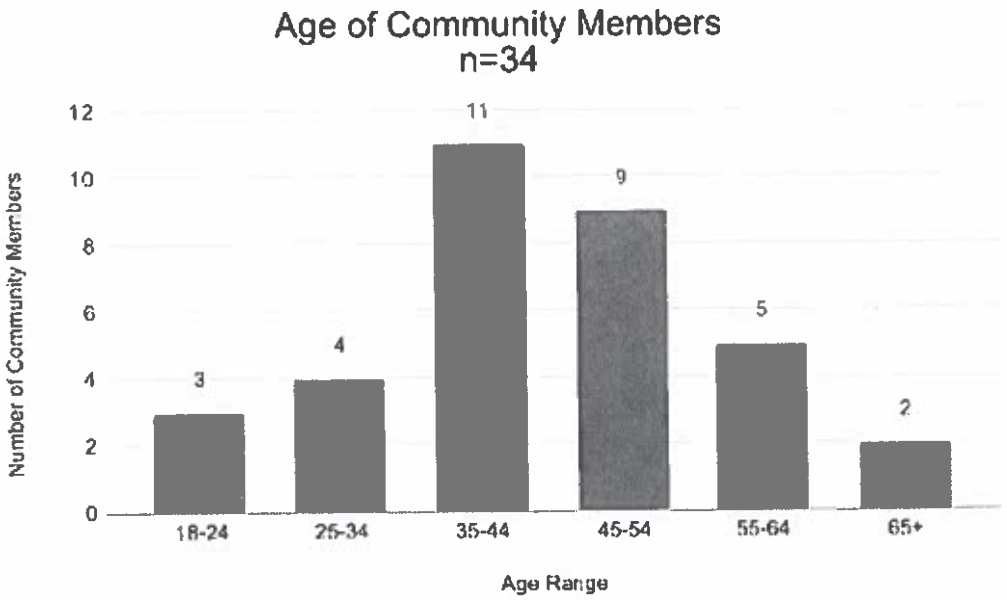
For their neighborhood, community members largely mentioned connecting with each other, as well as decreasing the drug usage and violence in their area.

"To live in peace and get all their needs."

Survey Findings

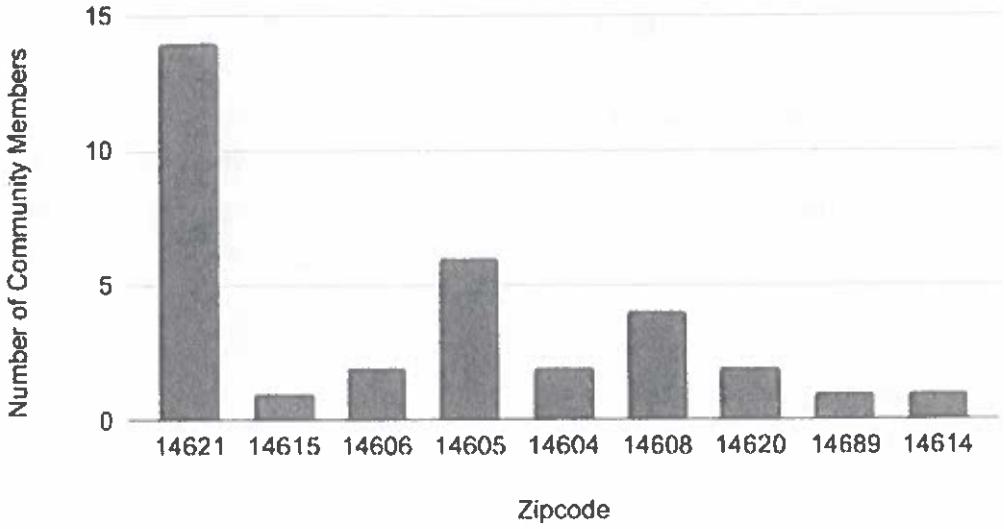
The survey that community members were asked to fill out consisted of three (3) sections: short answer, ranked responses, and demographic questions. As mentioned above, the short answer questions asked about the participant's best hope for themselves, their family, and their neighborhood, while the ranked questions asked about perspectives on neighborhood aspects, such as trust in their neighbors, happiness, and quality of life. It is important to note that of the three days, only community members from the Northeast and Northwest quadrants filled out the survey, and these results reflect that.

A total of 37 community members completed the survey, with 73% of them reporting that they were male, and 24% reporting that they were female, while one person preferred not to answer. Most community members were between the ages of 35-44 (30%) and 45-54 (24%), with those over the age of 65 being the least common (5%). Of all the participants, a total of 66 adult household members were reported, with an average of about 1 child per household.



Given that 31 community members who completed the survey were from the Northeast Quadrant, it is unsurprising that a majority of community members were Hispanic/Latinx (62%), with the second most commonly reported race/ethnicity being Caucasian/White (14%). Additionally, most community members lived in the 14621 zip code (42%), followed by the 14605 zip code (18%). However, there were nine different zip codes represented by the community members. Though five of these respondents were homeless, most reported living in those zipcodes. The amount of time that people lived in or have been involved in the community ranged from a few weeks, to their whole lives. The longest time spent in the community was 54 years, with the shortest time being only one month.

What Zipcode Did Community Members Live In?

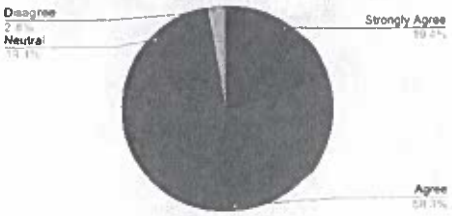


We asked community members six (6) questions and had them rank their perspective from Strongly Disagree to Strongly Agree:

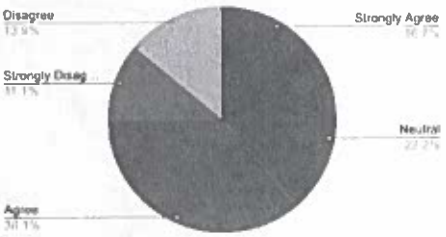
I am happy where I live.
I can make a difference in things that matter to me and my neighborhood.
Everyone in my neighborhood is included and supported.
I trust my neighbors.
I can thrive in my neighborhood.
There are places in my neighborhood that bring people together for good things.

In general, most responses to each question were positive, with Agree and Strongly Agree the most frequent responses. The question that had the most negative responses of Disagree and Strongly Disagree was #4, as 33% of the responses fell in those categories. The two items with the strongest agreement were that respondents feel they can make a difference in their neighborhood and that there are places that bring people together for good things in their neighborhood. However, in many of the items, about one in five of the respondents reported feeling neutral. The chart below shows the breakdown of each question.

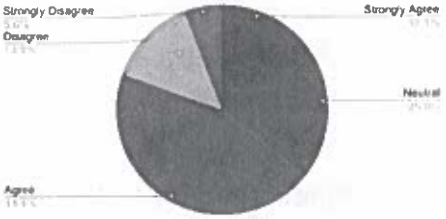
I can make a difference in things that matter to me and my neighborhood.



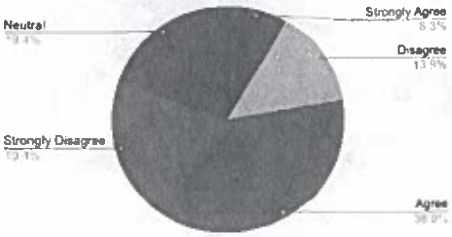
I am happy where I live.



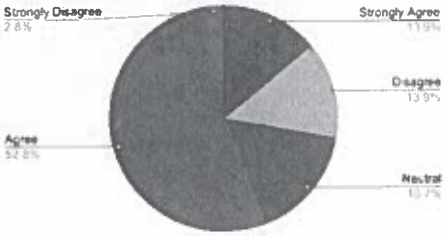
Everyone in my neighborhood is included and supported.



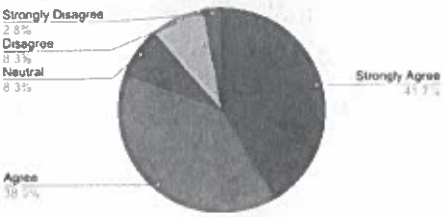
I trust my neighbors.



I can thrive in my neighborhood.



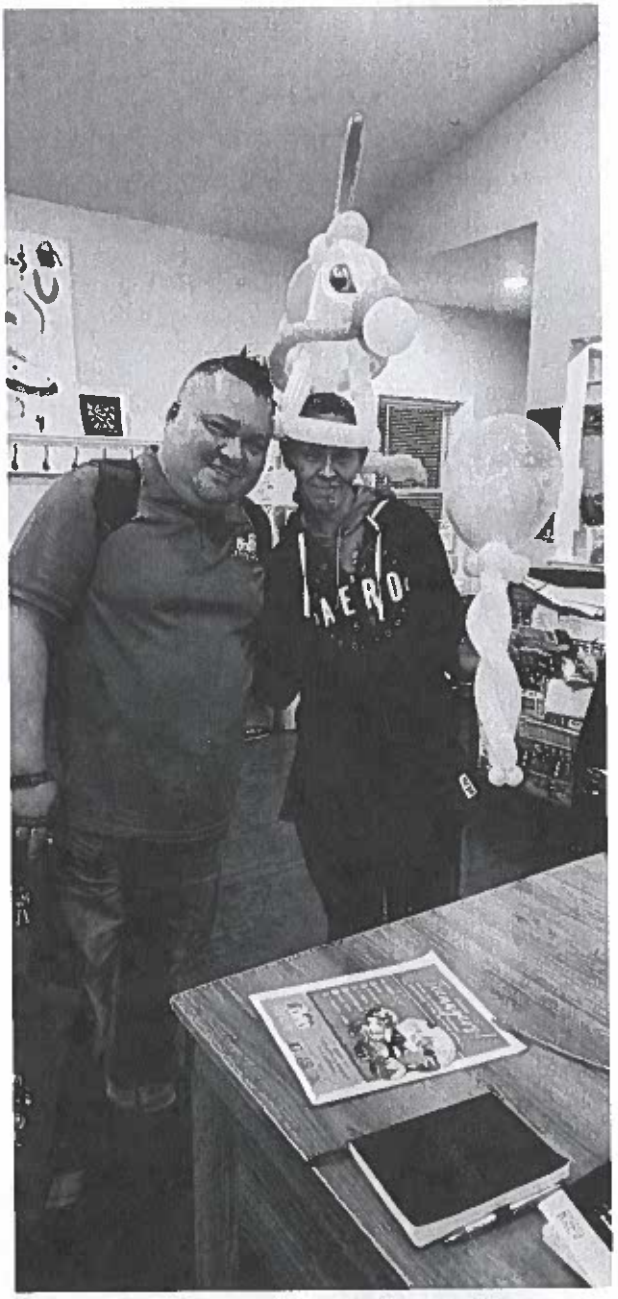
There are places in my neighborhood that bring people together for good things.



Discussion/Next Steps

Overall, the first set of Community Conversations went well. Since many of the community members knew about the anchor agencies, it would be helpful in the future to hear from community members who are not as aware of or connected with the agencies. Further, resident recruitment was an issue, as SWAN did not have anyone from the neighborhood attend. One suggestion is for the facilitators to coordinate with the anchor agencies around recruitment. For example, attend the senior nutrition program at SWAN to share information about the upcoming community conversations and invite them to attend.

Each day reflected the differences in the three neighborhoods, which NCP staff understood and adapted to. An example of this is the different types of people seen at each location. The Northeast quadrant has a high Spanish speaking and homeless population, so community members were more focused on the food and gift bags compared to Cameron, where most community members were families. There was the limitation of not having a Spanish interpreter at FTAC, which further shows the difference between the two days. Participants were receptive to the guided meditation and zumba, and both children and adults requested balloon sculptures from Ms. Rose Hasan.



The next set of Community Conversations will be held in February. Prior to this, a debrief of the first set of conversations is recommended. A debrief will also be a valuable time to suggest recommendations for future Conversations. A meeting between the Community Conversations planning group and the hosting agencies should be scheduled before each one to ensure that each organization is up to date on the agenda.

Appendix A: Community Conversations Flyer

NEIGHBORHOOD COLLABORATIVE PROJECT

presents 3 free evening events - no pre-registration required - just show up!

for more info call/text 585-371-8991

COMMUNITY CONVERSATIONS

11/7 - Cameron Community (48 Cameron Street, 14606)

11/8 - S.W.A.N Inc. at Montgomery Neighborhood Center (10 Cady Street, 14608)

11/9 - Father Tracy Advocacy Center (821 North Clinton Avenue, 14605)

all events 4pm - 6pm | food, refreshments, door prizes, child care

4pm
Dinner

4:30pm
Opening Address and Meditation

4:45pm
County Comments

5pm
Community Conversation

5:45pm
Health Fair + Experience

Our Partners

FATHER TRACY ADVOCACY CENTER
cameron
BARAKAH
COUNSELING CENTER
CULTIVATING COMMUNITY CONNECTIONS
The People's Pantry
ACTION BETTER COMMUNITY
ON THE GROUND RESEARCH

BRING MONROE BACK

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

register for childcare at www.marvelousminds.xyz

Community Conversations

Thanks for joining us today! Please answer the following questions so that we can better understand how you feel about your neighborhood and the services offered.

1. What is your biggest hope for yourself?

2. What is your biggest hope for your family?

3. What is your biggest hope for your neighborhood?

4. Please rank your agreement with the following statements.

Mark only one oval per row.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I am happy where I live.					
I can make a difference in things that matter to me and my neighborhood					
Everyone in my neighborhood is included and supported					
I trust my neighbors.					
I can thrive in my neighborhood					
There are places in my neighborhood that bring people together for good things					

5. What is your address or cross name?

11. What is your race/ethnicity?

Mark only one oval.

- Caucasian/White
- African-American/Black
- Latino or Hispanic
- Asian
- Native American
- Native Hawaiian or Pacific Islander
- Two or more races
- Other/Unknown
- Prefer not to say

12. How old are you?

Mark only one oval.

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+
- Prefer not to say

13. Is there anything else that you want to add?

Brigida, Micaela

From:	Janelle Duda-Banwar <janelle@onthegroundny.com>
Sent:	Friday, December 22, 2023 10:02 AM
To:	Carlos Santana; Welch, Dylan; Marvin Hymes; Jocelyn Basley; Jonathan Hardin; Dilma Vicente; Patricia Jackson; Michele Boyd; Cindy Rochet; Lydia; hdiaz@badenstreet.org; Carmen Allen; Jose Peo; Andy Carey; Rafael Rivera; William Gibbons; Olivia Kassoum-Amadou; Joseph Becker; Jonari Sharp; Josh Knoblock; Janelle Duda-Banwar; Mike Durfee; Kevin Aiken; Devon R; Beatriz Lebron; CJ Basley; Tina Paradiso; Zaviour Johnson; Austin Retzlaff; Rosa Marie; Adell, Cynthia; Case Caico, Rebecca; Pelow, Faye; Brown, Tyler; Ciara; Arianna; anthony.hall@commresourcecollab.org; Noraly Leisten; Tonja Scales; bbenton@abcinfo.org; peacefulabodes@gmail.com; nomeall5@mail.naz.edu; Neighborhood Collaborative Project; William (Bill) Gibbons; Olivia
Subject:	NCP Papers for Release
Attachments:	NCP Neighborhood Data Summaries.pdf

~~~~~~~~~~~~~~~~~~~~

Good Morning and Happy Holidays!

We have a last minute gift for our NCP Fam!

We are excited to share our "Neighborhood Snapshots" series of research papers. These three papers describe the Lyell-Otis, SWAN, and El Camino neighborhoods, featuring interviews from Jonathan Hardin from Cameron Community, Marvin Hymes from MC Collaborative, and Luis Lespier from the Father Tracy Advocacy Center.

We've also compiled a brief one-page data summary of each NCP neighborhood, including a fourth summary comparing the three neighborhoods. We hope you enjoy!

As always, these can also be found on the https://rocncp.org/ website as well as the OTG website. We encourage you to post to your sites as well.

Stay tuned for our upcoming papers in the new year, including the *Collaboration Assessment Findings* and *Street Outreach: What it is and Why We Do It.*

We wish you all a wonderful holiday season and a happy new year!

Best Wishes,
Janelle and the OTG Team: Nicole, Rafael, and Austin

El Camino snapshot.pdf

Lyell-Otis snapshot.pdf
~~~~~~~~~~~~~~~~~~~~

_SWAN snapshot.pdf

Janelle Duda-Banwar, PhD, MSW

she/her

ON THE GROUND RESEARCH

Founder & Director

400 Andrews St | Suite 220 |

Rochester, NY 14604 | 585.683.3638

www.onthegroundny.com

Lyell-Otis Population: 9,243

Neighborhood Snapshot Data Summary (2023)

Below median income (less than $25k)

Lyell-Otis: 47%
City of Rochester: 32%
Monroe County: 19%
NY State: 18%

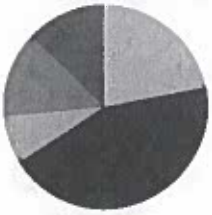
Poverty

Lyell-Otis: 47%
City of Rochester: 26%
Monroe County: 14%
NY State: 13%

Home Ownership

Lyell-Otis: 19%
City of Rochester: 41%
Monroe County: 64%
NY State: 54%

Racial/Cultural Characteristics



White: 22%
African American: 44%
Asian: 8%
Other race: 13%
Two or more races: 14%

Hispanic: 27%
Percent of Immigrants in the area: 7%
Percent of non-English-speakers: 14%
Percent of Spanish speakers: 15%
Predominant Language Spoken at Home (Other than English and Spanish): French, Vietnamese, Other Indic Languages

Most Employed Industry

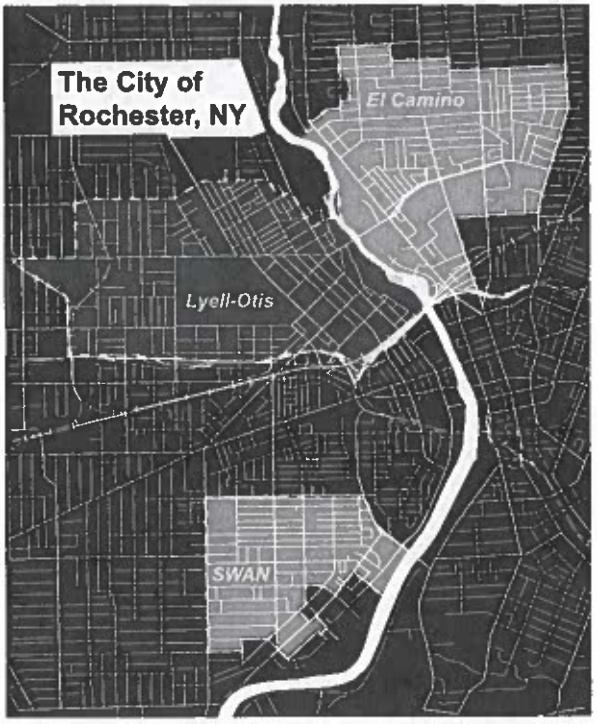
Health care/social assistance* (23%)

Vacant Properties

Residential: 13% (498 as of 2023Q3)
Business: 21% (122 as of 2023Q3)

Households without any type of computer

448 (13%)



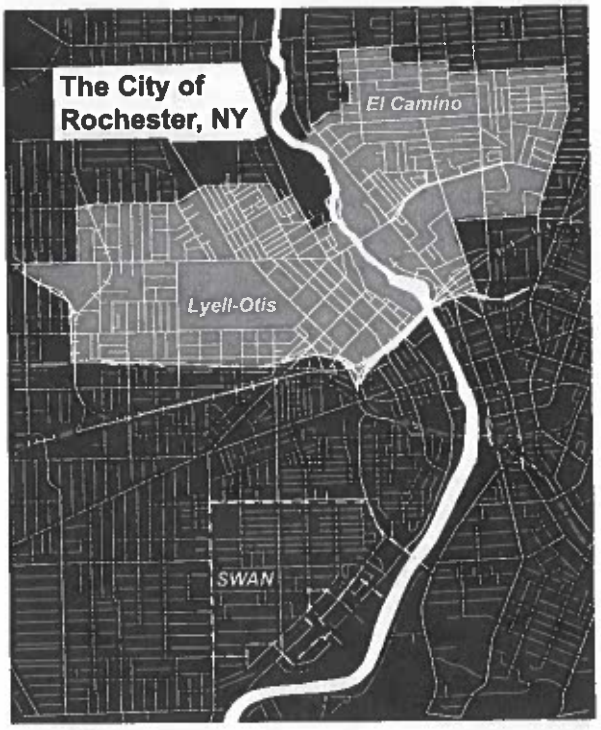
Data compiled by Nicole Pratt, MS, Research Associate
Design by Austin Miles Retzlaff
Source: https://data.census.gov/

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

*e.g., social worker, case management, hospitals, medical laboratories, nursing homes, and youth and family service centers

SWAN Population: 6,049

Neighborhood Snapshot Data Summary (2023)



Below median income (less than $25k)

SWAN: 44%
City of Rochester: 32%
Monroe County: 19%
NY State: 18%

Poverty

SWAN: 38%
City of Rochester: 26%
Monroe County: 14%
NY State: 13%

Home Ownership

SWAN: 26%
City of Rochester: 41%
Monroe County: 64%
NY State: 54%

Racial/Cultural Characteristics

White: 8%
African American: 79%
Asian: 0.5%
Other race: 6%
Two or more races: 6.5%

Hispanic: 11%
Percent of Immigrants in the area: 5%
Percent of non-English-speakers: 4%
Percent of Spanish speakers: 4%
Predominant Language Spoken at Home (Other than English and Spanish): German, Yiddish, Other Asian Languages

Most Employed Industry

Health care/social assistance* (31%)

Vacant Properties

Residential: 15% (406 as of 2023Q3)
Business: 29% (33 as of 2023Q3)

Households without any type of computer

485 (20%)

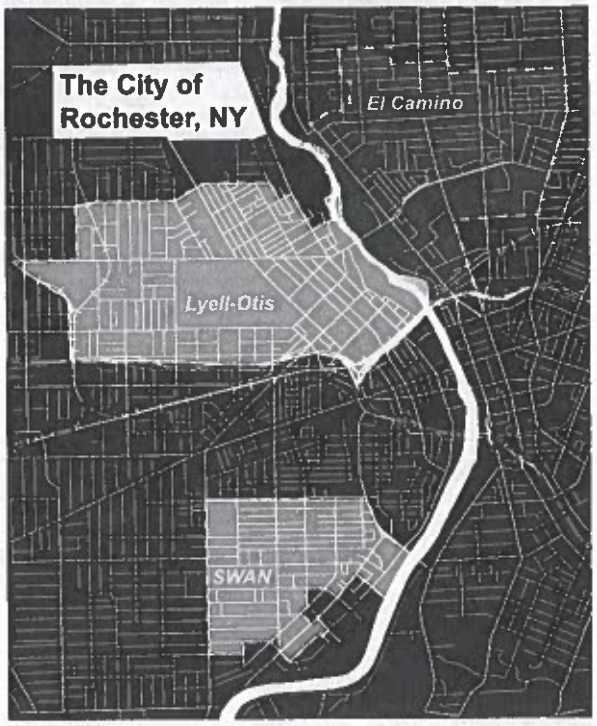
Data compiled by Nicole Pratt, MS, Research Associate
Design by Austin Miles Retzlaff
Source: https://data.census.gov/

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S Department of the Treasury.

*e.g., social worker, case management, hospitals, medical laboratories, nursing homes, and youth and family service centers

El Camino Population: 8,557

Neighborhood Snapshot Data Summary (2023)



Below median income (less than $25k)

El Camino: 51%
City of Rochester: 32%
Monroe County: 19%
NY State: 18%

Poverty

El Camino: 41%
City of Rochester: 26%
Monroe County: 14%
NY State: 13%

Home Ownership

El Camino: 23%
City of Rochester: 41%
Monroe County: 64%
NY State: 54%

Racial/Cultural Characteristics

White: 12%
African American: 46%
Asian: 5%
Other race: 25%
Two or more races: 13%

Hispanic: 44%
Percent of Immigrants in the area: 15%
Percent of non-English-speakers: 28%
Percent of Spanish speakers: 36%
Predominant Language Spoken at Home (Other than English and Spanish): Laotian, French Creole, African Languages, and Other Pacific Islander Languages

Most Employed Industry

Health care/social assistance* (22%)

Vacant Properties

Residential: 12% (426 as of 2023Q3)
Business: 26% (72 as of 2023Q3)

Households without any type of computer

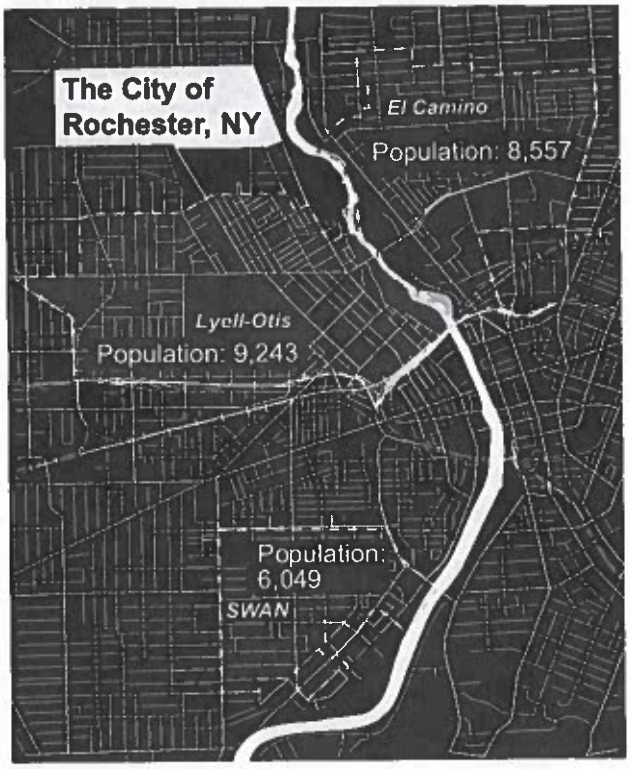
638 (23%)

Data compiled by Nicole Pratt, MS, Research Associate
Design by Austin Miles Retzlaff
Source: https://data.census.gov/

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

*e.g., social worker, case management, hospitals, medical laboratories, nursing homes, and youth and family service centers

Comparing Data from The Three NCP Neighborhoods



Below median income (less than $25k)

El Camino: 51%
Lyell-Otis: 47%
SWAN: 44%

Poverty

El Camino: 41%
Lyell-Otis: 47%
SWAN: 38%

Home Ownership

El Camino: 23%
Lyell-Otis: 19%
SWAN: 26%

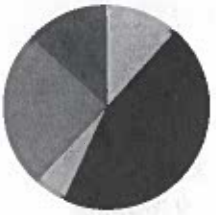
Most Employed Industry: Health care/social assistance (e.g., social worker, case management, hospitals, medical laboratories, nursing homes, and youth and family service centers)

El Camino: 22% | Lyell-Otis: 23% | SWAN: 31%

Households without any type of computer

El Camino: 638 (23%) | Lyell-Otis: 448 (13%)
SWAN: 485 (20%)

El Camino: Racial/Cultural Characteristics



White: 12%
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Other race: 25%
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Hispanic: 44%
Percent of non-English-speakers: 28%
Predominant Language Spoken at Home (Other than English and Spanish): Laotian, French Creole, African Languages, and Other Pacific Islander Languages

Vacant Properties
Residential: 12% (426 as of 2023Q3)
Business: 26% (72 as of 2023Q3)

Lyell-Otis: Racial/Cultural Characteristics

White: 22%
African American: 44%
Asian: 8%
Other race: 13%
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Hispanic: 27%
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Percent of non-English-speakers: 4%
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Vacant Properties
Residential: 15% (406 as of 2023Q3)
Business: 29% (33 as of 2023Q3)

Welch, Dylan

From: Neighborhood Collaborative Project <austin@onthegroundny.com>
Sent: Monday, January 8, 2024 10:52 AM
To: Welch, Dylan
Subject: NCP - Community News, 1/8/2024

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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View this email in your browser

Community news, resources, and events, 1/8/24

Know someone who'd like to get these emails? Notify austin@onthegroundny.com.

Join NCP team members today (1/8) at 1pm at 549 Clarissa Street (Memorial AME Zion Church) for a BTS (Beyond the Sanctuary) press conference (announcing a partnership with Monroe County,

This program builds on Beyond the Sanctuary's Drive To Success Program, enhancing the program to provide workforce development, financial counseling and assistance with job search and placement. A select few individuals who successfully complete the program and successfully gain employment will be eligible for consideration to receive financial assistance with a car down payment, 6 months of car insurance and access to a small fund to assist with future car repair requirements.
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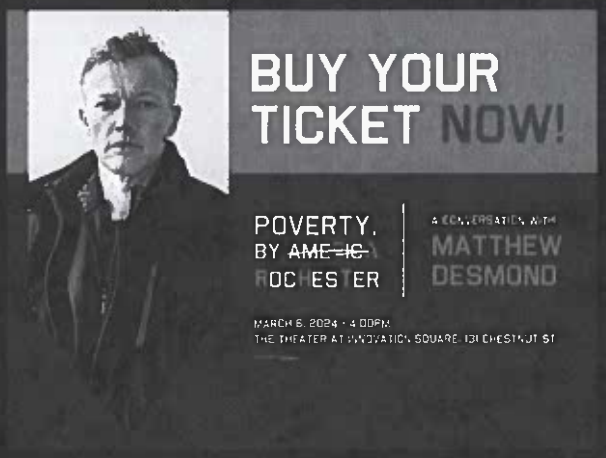
RochesterWorks, and Consumer Counseling Credit Center in support of BTS' driving education program, Project Ride).

If you know of anyone who might be interested in learning more about Project Ride, please share the interest form (Interest Form) to be completed by prospective candidates. There will be a group session in February for all those who are interested to learn more about the program. Date to be determined soon.



In his landmark book, "Poverty, By America," acclaimed sociologist Matthew Desmond draws on history, research, and original reporting to show how affluent Americans knowingly and unknowingly keep poor people poor. Those of us who are financially secure exploit the poor, driving down their wages while forcing them to overpay for housing and access to cash and credit.

Join RMAPI for a conversation with Matthew Desmond about
why poverty persists in the United States and
learn what you can do
to become a Poverty Abolitionist.

Wednesday, March 6, 2024 • 4:00pm
The Theater At Innovation Square
131 Chestnut St. Rochester, NY 14604
$15 per person / $30 Buy one, gift one *
*RMAPI will distribute gifted tickets to community members

City to hire artists for engagement team

The Artist Engagement Team will help develop community outreach strategies as the city, in collaboration with the county, pushes forward the arts portion of its Rochester 2034 Comprehensive Plan. Up to four artists will be hired and paid from the city's Percent for the Arts program and a $20,000 grant from the Rochester Area Community Foundation.

Learn more via City magazine

Free workshop - Nonprofit Advocacy (Thursday, January 11, 11am -12pm)

If you have questions related to nonprofit advocacy and how to develop or strengthen your organization's advocacy efforts, join the discussion!

Finger Lakes Region Community-Based Organization Planning & Education Series
Get Informed, Get Connected

Learn more and register

Contact: support@roeflx-cbohub.org

NEIGHBORHOOD COLLABORATIVE PROJECT

BRING MONROE BACK

This project is supported, in whole or in part, by federal award number SLFRP0206 awarded to Monroe County, New York by the U.S. Department of the Treasury.

Adam J. Bello

Welch, Dylan

From: Olivia Kassoum-Amadou <olivia@cameronministries.org>
Sent: Thursday, January 18, 2024 3:25 AM
To: Welch, Dylan
Subject: You're invited

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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We hope you can join us!
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cameron
community

YOU ARE I

to a

Ribbon C

CEREM

for

CAMERON CUTS BA

Olivia Kassoum-Amadou
Executive Director
Cameron Community Ministries
48 Cameron Street
Rochester, NY. 14606
585-254-2697 ext. 101
"Education is for improving the lives of others and for leaving your community and world a better place than you found it."

Welch, Dylan

From: Adell, Cynthia
Sent: Wednesday, March 22, 2023 12:45 PM
To: Case Caico, Rebecca; Pelow, Faye
Subject: FW: NCP Partner Agencies' Meeting - Let's Get Started @ Fri, Mar 17, 2023 11:00am – 12:30pm (GMT-04)
Attachments: NCP - Principles of Governance.docx; NCP Partners Meeting Minutes 3.17.23.docx

Sharing

From: Janelle Duda-Banwar <janelle@onthegroundny.com>
Sent: Wednesday, March 22, 2023 12:10 PM
To: Neighborhood Collaborative Project <neighborhoodcollaborative@gmail.com>
Cc: bblebron@gmail.com; Carmen Allen <beyondthesanctuary20@gmail.com>; Ciara McGillivray <cmcgillivray@fathertracycenter.org>; Adell, Cynthia <cynthiaadell@monroecounty.gov>; jonathan.hardin@cityofrochester.gov; Jocelyn Basley <jrbasley@c3consultancy.org>; jrbasley@gmail.com; Kevin Aiken <kaiken@abcinfo.org>; Leanne Perez <lbritt@badenstreet.org>; leakone@gmail.com; linc@peoples-pantry.org; Michele Boyd <mboyd@abcinfo.org>; Andy Carey <mccollaborative1@gmail.com>; Olivia Kassoum-Amadou <olivia@cameronministries.org>; Patricia Jackson <pjackson@swanonline.org>; Tina Paradiso <tinap@commresourcecollab.org>; z.johnson@barakahmuslimcharity.org; woodyhammond@gmail.com; herby1242@gmail.com; voteforpeo@gmail.com; blebron@fathertracycenter.org
Subject: Re: NCP Partner Agencies' Meeting - Let's Get Started @ Fri, Mar 17, 2023 11:00am – 12:30pm (GMT-04)

~~~~~~~~~~~~~~~~~~~~

Good Afternoon NCP Partners,

Thank you for a great meeting last Friday. It was wonderful to see everyone in person! We could feel the enthusiastic energy in the room. And thanks again to Tina for inviting us into CRC's space.

The meeting minutes are attached as well as the NCP's Principle of Governance. A reminder that our next NCP Partners meeting is Friday, May 12th, 11AM – 12:30PM (calendar invitation forthcoming; location TBD).

It seems that most (if not all) of you are eagerly anticipating the start! So, instead of holding off on sending out the Agency Assessment Tool, I'm going to share the link with each of you today. Please be on the lookout for a separate email with the link.

As always, if you have any questions, please don't hesitate to reach out!

Best,
Janelle

On Thu, Mar 16, 2023 at 1:12 PM Neighborhood Collaborative Project <neighborhoodcollaborative@gmail.com> wrote:
~~~~~~~~~~~~~~~~~~~~

We are looking forward to reconnecting with each of you tomorrow morning. We have a full agenda which is attached below.

Hope you're enjoying the sunshine; best wishes for a fabulous day!

Jocelyn Basley, Community Consultant
Project Lead for the Neighborhood Collaborative Project (NCP)

--

Janelle Duda-Banwar, PhD, MSW

she/her

ON THE GROUND RESEARCH

Founder & Director

400 Andrews St | Suite 212 C |

Rochester, NY 14604 | 585.683.3638

The Neighborhood Collaborative Project
Principles of Governance

NCP Mission and Vision:

- Bring access to health/human services to residents at their point of need in underserved neighborhoods;
- Build the capacity of existing neighborhood agency assets;
- Provide workforce training/employment opportunities for residents;
- Empower neighborhood agency staff and residents to be informed navigators and users of current and emerging health/human services systems.

NCP Methodology:

- Create a low-barrier, connected network of neighborhood anchor agencies and support services partners through:
  - Neighborhood outreach walks, vacant lot/corner canopy pop-up events;
  - Expanded staff and services at neighborhood brick-and-mortar locations
- Provide an adaptable, agile, simple and responsive system that
  - Empowers residents, builds capacity and capability within neighborhoods to resolve problems and meet community needs.

Guiding Principles

Guiding Principle	Description
Neighborhood Centeredness	Recognition that neighborhoods have their own interests, culture, and traditions. This is respected through the inclusion of neighborhood stakeholders not only as consultants, but through employing, training, and creating leaders in the neighborhoods. All activities must be community-based and driven from the ground up.
Agile and Adaptable	Frequent reassessment and adaptation is necessary in order to be responsive to the uncertain and complex nature of meeting the community's needs. Services can be added and subtracted, and not all services are needed across all neighborhoods.
Authenticity	Commitment to acting with integrity and genuinely representing oneself and the agencies/providers. This also involves humility when approaching problems and people. It is okay to not know the answer, but to work together to find a solution.

Accountability	Taking responsibility for actions, decisions, and their consequences. This includes a commitment to maintaining records/documentation to demonstrate and hold people/agencies accountable. Ongoing evaluation and reporting the findings to the community is a key aspect of accountability.
Legacy Generating	Commitment to the future, by learning from and building on the past. The work is done not only to help in the "now," but to shape and support a prosperous future for the neighborhood. This includes valuing all residents, young and old, equally.
Vibrant Community	Focused on developing programming and services that connect and inspire residents. Support healthy, resilient neighborhoods, while ensuring that no one is excluded. Vibrant communities value diversity and different, sometimes conflicting, perspectives.
Solutions-Driven	Problem-solving is embedded in everyday work. Curiosity, creativity, and critical thinking guide this process, ensuring that a solution is developed. However, the solution today may not be the solution tomorrow. Every interaction is rooted in a belief that, "Yes, we can find a way," instead of "No, we don't do that."

NCP Partners Meeting Minutes
Friday March 17th 11 AM - 12:30 PM

Location: Community Resource Collaborative, 100 College Avenue, Suite 130

Attendees:

Name	Agency	Phone	Email
Pat Jackson	SWAN	436-3090	pjackson@swanonline.org
Woody Hammond	SWAN	436-3090	woodyhammond@gmail.com
Andy Carey	MC Collaborative	802-3816	mccollaborative1@gmail.com
Linc Spaulding	People's Pantry	729-5601	linc@peoples-pantry.org
Lea Kone	People's Pantry		leakone@gmail.com
Herb Heinz	People's Pantry	230-5971	herby1242@gmail.com
Leanne Perez-Dunham	Baden Street	831-6982	lbritt@badenstreet.org
Olivia Kassoum-Amadou	Cameron Community	254-2697	olivia@cameronministries.org
Janelle Duda-Banwar	On The Ground Research	683-3638	janelle@onthegroundny.com
Zaviour Johnson	Barakah Muslim Charity	733-9677	z.johnson@barakahmuslimcharity.org
Jose M. Peo	Lyell Ave Business Assoc.	690-2984	voteforpeo@gmail.com
Cynthia Adell	Monroe County	626-5932	cynthiaadell@monroecounty.gov
Ciara McGillivray	FTAC	944-1780	cmcgillivray@fathertracycenter.org
Tina Paradiso	CRC	261-4475	tinap@commresourcecollab.org
Jocelyn Basley	NCP Lead	563-5148	jrbasley@c3consultancy.org
Kevin Aiken	Action Front Center	629-0057	kaiken@abcinfo.org
Michele Boyd	Action Front Center	629-0030	mboyd@abcinfo.org
Beatriz LeBron	FTAC	743-0403	blebron@fathertracycenter.org
Carmen Allen	BTS	520-6004	beyondthesanctuary20@gmail.com

Agenda

1. Welcome & Sign-In (Jocelyn)
2. Contracts/MOUs (Tina)
    - Everyone should have received a link to your agency folder with materials; a few people had not yet received the link, so Tina will resend
    - Each anchor agency has line item budgets that you must adhere to
    - Support agencies, generally, have unrestricted funds, so will work with Tina to build those budgets
    - Each agency will have contract with CRC, this is binding and specific to the financial aspect of the contract
    - We do anticipate an MOU process as well, which would more explicitly layout the expectations from both parties

3. Financial Reporting (Tina) (Vouchering and invoicing is the same thing
    - CRC has created a separate bank account for this project
    - Keep receipts for **ALL** your purchases
    - Vouchering and invoicing is the same thing
    - Will be vouchering quarterly
    - This is a reimbursement grant - pay costs up front and then reimbursed for your expenses
    - As much as possible, we don't want to make budget amendments, because then will need County approve; these amendments, which requires going through a bureaucratic process
    - Any changes you want to make to your budget, discuss with Tina (CRC) - these need to be approved

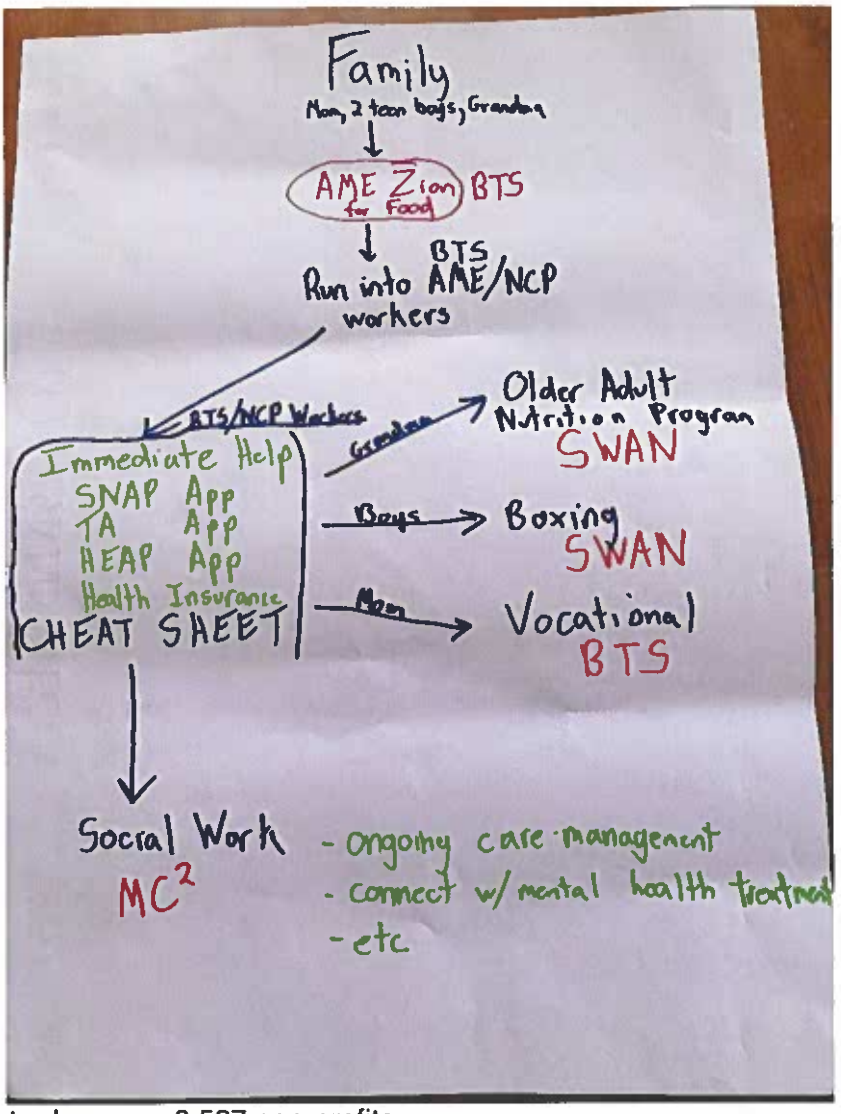
4. Grant Reporting (Jocelyn, and Janelle)
    - Received the reporting template yesterday, will share with the group once we meet with the county
    - This grant is on a quarterly performance basis
        - First quarterly report is due July 17th to the county, we will require that each partner submit their quarterly report to Jocelyn (Project Lead) (CC: Janelle (Research Partner)) 30 days prior to County Due date, so for first report, will be due to Jocelyn June 17th.
        - Quarterly reports due to County months of: July, October, January and April
        - Q1: March
        - Q2: April, May, June
        - Jocelyn will send calendar reminders for quarterly reporting
    - Activities
        - Your quarterly reporting will be driven by your action items, we will discuss and share these items with each partner agency
        - Q1 activities (March): MOUs and contracts signed
        - Will need to report: what is the action completed, what performance measure it is associated with, and what percentage of the budget was spent
    - Email address for the project: NeighborhoodCollaborative@gmail.com
    - Project Team meets every Friday 11-12:30, so if you have questions, want to meet with us, this is a time when you can drop-in to the meeting (it is usually virtual). Please contact us if you plan to attend, just as an FYI.
    - Each quadrant has a lead POC:
        - NE: Janelle Duda-Banwar
        - SW: Andy Carey
        - NW: Jocelyn Basley

5. Communications and Marketing (Cynthia Adell, Monroe County)
    - Anything you agency is doing that is related to the NCP, the County requests that you use their County and Bring Back Monroe logos (will be shared with each agency) as well as a statement identifying this event/activity/program etc. as being supported by the County
        - We will follow-up with the logos and the statement language
        - County would like to review materials and support the marketing aspect
        - If (for example) having a clothing drive not connected to the ARPA funds, then don't need to put logos and blurb, if it is with ARPA funds, then need to share with the County
        - Include Cynthia in any events that we are hosting
    - Press conferences:
        - When you do press conferences, contact county before you schedule it, Cynthia wants to attend and possibly County Executive
        - County Communications department will assign a liaison to each project to assist with communications
    - Marketing:
        - Imprintable Solutions - for printing etc.is our identified MWBE
    - Together, we will identify when the appropriate time is to launch us in the community
    - Each agency in the NCP maintains their unique identity – there will be no new logo created for the NCP. We want to reinforce that we are distinct organizations working together.
    - Janelle is communications contact for the NCP – she will be hiring someone in a Communications position, if you have any leads, let her know!
    - Leanne (Baden Street Settlement) and Michelle (ABC Front Center) will follow-up/confirm with which logo we should use

6. Overview of Research and Evaluation (Janelle)
    - Purpose of evaluation is twofold:
        - Did we do what we said we would do?
        - What was the impact on the neighborhood?
    - Baseline assessment will help us to understand how each agency is currently operating – what are you doing well, what do you need help/support in doing?
    - Janelle will send out a link to a google form for each agency to complete a baseline assessment
        - This is not a test! No right or wrong answers, except that no one should report that they are perfect in every aspect
        - This is a capacity-building grant, so we expect that there will be areas that each agency needs support with.

7. NCP Staffing (Jocelyn)
    - Shared the NCP Liaison Worker Job Description
    - We would like your reactions

8. Referrals and Intake Process Discussion (Andy and Carmen) (10 min)
    - There are so many access points, many ways to come into NCP community
    - This project is more than what people need, but also recognizing what people are ready to accept; we want people to feel comfortable, feel safe.
    - NCP workers will have a cheat sheet to help connect people to the right places
    - Principles: Trust and meet people where they are; we don't ever say no, it may be "We don't do that, but let me see if we can find someone who can."
        - Move people out of crisis
        - No barrier to services



- Rochester has over 3,527 non-profits
- Suggestion: Learn about a new non-profit every time we meet - add to the agenda

9. NCP Meeting Calendar (Jocelyn and Janelle)
   - Frequency of NCP partners meeting: will meet every other month, second Friday of the month. Next meeting: May 12th 11 – 12:30

10. Break out into quadrant groups to begin discussion on action plans

11. Questions and Announcements
    - Peoples Pantry is searching for an ED
    - Beyond The Sanctuary is searching for an Admin
    - Action Front Center is searching for an HIV test counselor & Health Educator
    - Cameron - needs a cook and youth worker
    - SWAN - needs board members

12. Action Items:
    - Every agency will receive a link to their drive with MOU and Contract
    - Complete Agency Assessment on Google Forms (link coming soon)
    - Calendar invites will be sent out for bi-monthly partners meetings and grant reporting date
    - Project information with communications statement and county logos will be sent out

Brigida, Micaela

From: Welch, Dylan
Sent: Monday, May 1, 2023 3:44 PM
To: neighborhoodcollaborative@gmail.com
Subject: Accepted: FW: Updated invitation: NCP Partner Agencies' Meeting @ Fri May 12, 2023 11am - 12:30pm (EDT) (cynthiaadell@monroecounty.gov)

Brigida, Micaela

Subject:	FW: Updated invitation: NCP Partner Agencies' Meeting @ Fri May 12, 2023 11am - 12:30pm (EDT) (cynthiaadell@monroecounty.gov)
Location:	Community Resource Collaborative, 100 College Avenue, Rochester, NY 14607
Start:	Fri 5/12/2023 11:00 AM
End:	Fri 5/12/2023 12:30 PM
Show Time As:	Tentative
Recurrence:	(none)
Meeting Status:	Not yet responded
Organizer:	neighborhoodcollaborative@gmail.com

-----Original Appointment-----
From: neighborhoodcollaborative@gmail.com <neighborhoodcollaborative@gmail.com>
Sent: Monday, March 20, 2023 8:16 PM
To: neighborhoodcollaborative@gmail.com; beyondthesanctuary20@gmail.com; kaiken@abcinfo.org; linc@peoples-pantry.org; jrbasley@c3consultancy.org; blebron@fathertracycenter.org; cmcgillivray@fathertracycenter.org; mboyd@abcinfo.org; lbritt@badenstreet.org; herbertheins@mac.com; z.johnson@barakahmuslimcharity.org; Adell, Cynthia; janelle@onthegroundny.com; tinap@commresourcecollab.org; pjackson@swanonline.org; jose.peo@cityofrochester.gov; mccollaborative1@gmail.com; olivia@cameronministries.org; jrbasley@gmail.com
Subject: Updated invitation: NCP Partner Agencies' Meeting @ Fri May 12, 2023 11am - 12:30pm (EDT) (cynthiaadell@monroecounty.gov)
When: Friday, May 12, 2023 11:00 AM-12:30 PM America/New_York.
Where: Community Resource Collaborative, 100 College Avenue, Rochester, NY 14607

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This event has been updated
Changed: location

When
Friday May 12, 2023 · 11am – 12:30pm (Eastern Time - New York)

Join with Google Meet
~~~~~~~~~~~~~~~~~~~~

CHANGED **Location**

Community Resource Collaborative, 100 College Avenue, Rochester, NY 14607

View map

Meeting link

meet.google.com/jdq-jxru-wkv

Guests

neighborhoodcollaborative@gmail.com - organizer
beyondthesanctuary20@gmail.com
kaiken@abcinfo.org
linc@peoples-pantry.org
jrbasley@c3consultancy.org
blebron@fathertracycenter.org
cmcgillivray@fathertracycenter.org
mboyd@abcinfo.org
lbritt@badenstreet.org
herbertheins@mac.com
z.johnson@barakahmuslimcharity.org
cynthiaadell@monroecounty.gov
janelle@onthegroundny.com
tinap@commresourcecollab.org
pjackson@swanonline.org
jose.peo@cityofrochester.gov
mccollaborative1@gmail.com
olivia@cameronministries.org
jrbasley@gmail.com

View all guest info

Reply for cynthiaadell@monroecounty.gov

Maybe	No	Yes
	More options	

Invitation from Google Calendar

You are receiving this email because you are an attendee on the event. To stop receiving future updates for this event, decline this event.

Forwarding this invitation could allow any recipient to send a response to the organizer, be added to the guest list, invite others regardless of their own invitation status, or modify your RSVP. Learn more

Brigida, Micaela

From: janelle@onthegroundny.com
Sent: Thursday, May 18, 2023 8:52 AM
To: 'Beatriz LeBron'; pjackson@swanonline.org; 'Michele Boyd'; 'Kevin Aiken'; 'Andy Carey'; 'Tina Paradiso'; 'Leanne Perez'; z.johnson@barakahmuslimcharity.org; 'Linc Spaulding'; 'Carmen Allen'; rosamarie@marvelousminds.com; Welch, Dylan; 'Jocelyn Basley'; jknoblock@mccollaborative.org; voteforpeo@gmail.com
Cc: 'Neighborhood Collaborative Project'; Adell, Cynthia
Subject: FW: Take Charge Conference & Resource Fair - June 9, 2022

Importance: High

~~~~~~~~~~~~~~~~~~~~

Good Morning All,

Please see the email below with the new date for the Take Charge event.

Best,
Janelle

Janelle Duda-Banwar, MSW, PhD
she/her

ON THE GROUND RESEARCH

Founder & Director
400 Andrews St | Suite 212 C|Rochester, NY 14604
585.683.3638
www.onthegroundny.com

From: Michele Boyd <MBoyd@abcinfo.org>
Sent: Wednesday, May 17, 2023 5:46 PM
To: janelle@onthegroundny.com
Cc: 'Adell, Cynthia' <cynthiaadell@monroecounty.gov>; Rose M. Hasan <rmhasan@abcinfo.org>
Subject: RE: Take Charge Conference & Resource Fair - June 9, 2022
Importance: High

Good afternoon,

Due to unforeseen emergency facilities issues at RMSC, we have to reschedule Take Charge to June 29th, 2023. If you have already registered for June 9th, please review your schedule and cancel your order/vendor form if you can no longer attend.

I apologize for any inconvenience this may have caused.
~~~~~~~~~~~~~~~~~~~~

Best Regards,

Michele Boyd, MPA
She/her/hers
Manager
High Impact Prevention

Phone: 585-262-4330 ext. 3101
Mobile: 585-629-0030
Email: mboyd@abcinfo.org
Address: 33 Chestnut St 2nd Floor, Rochester NY 14604
Web: www.abcinfo.org

CTION for a ETTER OMMUNITY
Building new beginnings

Brigida, Micaela

From:	Neighborhood Collaborative Project <neighborhoodcollaborative@gmail.com>
Sent:	Friday, June 2, 2023 10:20 PM
To:	Leanne Perez; linc@peoples-pantry.org; Peo, Jose M.; RocCityRoadsideAssistance@gmail.com; z.johnson@barakahmuslimcharity.org; Michele Boyd; Kevin Aiken; Carmen Allen; Patricia Jackson; Olivia Kassoum-Amadou; blebron@fathertracycenter.org; Dr. Janelle Duda-Banwar; tpullano@thirdpresbyterian.org; rcarter56@gmail.com; jantonetti@fideliscare.org; rosamarie@marvelousmindacademy.com
Cc:	Andy Carey; jknoblock@mccollaborative.org; Tina Paradiso
Subject:	NCP's June 9th City Walk Invitation & Information
Attachments:	NCP Walk June 9th.pdf

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Hello NCP Family,

Next Friday, NCP will host our city walk and all NCP partners are invited and strongly encouraged to participate! ❤

Please note: This is not a media event, just an extension of our weekly neighborhood outreach walks, connecting the dots to each of our NCP Anchor Agencies: SWAN at Montgomery Center (SW), Cameron Community (NW) and Father Tracy Advocacy Center (NE). We will engage residents in the neighborhoods, let them know about NCP, and that we are here to serve any way we can to help meet their needs. If you have materials or supplies that you would like distributed during the walk, please bring them with you or let me know so I can come pick them up Thursday afternoon.

Attached is Andy's map of the route we will follow, leaving from SWAN around 10:30am, planning to reach Cameron near lunchtime and finishing strong at Father Tracy's later that afternoon. T-Shirts will be provided for each participant as well as materials and supplies to hand out beginning at 9:30am at SWAN. We will also have a "breakfast" tent at Montgomery at 10am and another tent at Father Tracy with food around 2pm.

Indicate whether or not you plan to joinand/or your agency/organization will be represented June 9th by responding to this email; please remember to be considerate and do not reply all.☺

☐ **No, unfortunately our agency/organization _____ is unable to participate/support NCP's June 9th City Walk.**

☐ **Yes, we plan to participate/support NCP's June 9th City Walk and our information is provided below:**
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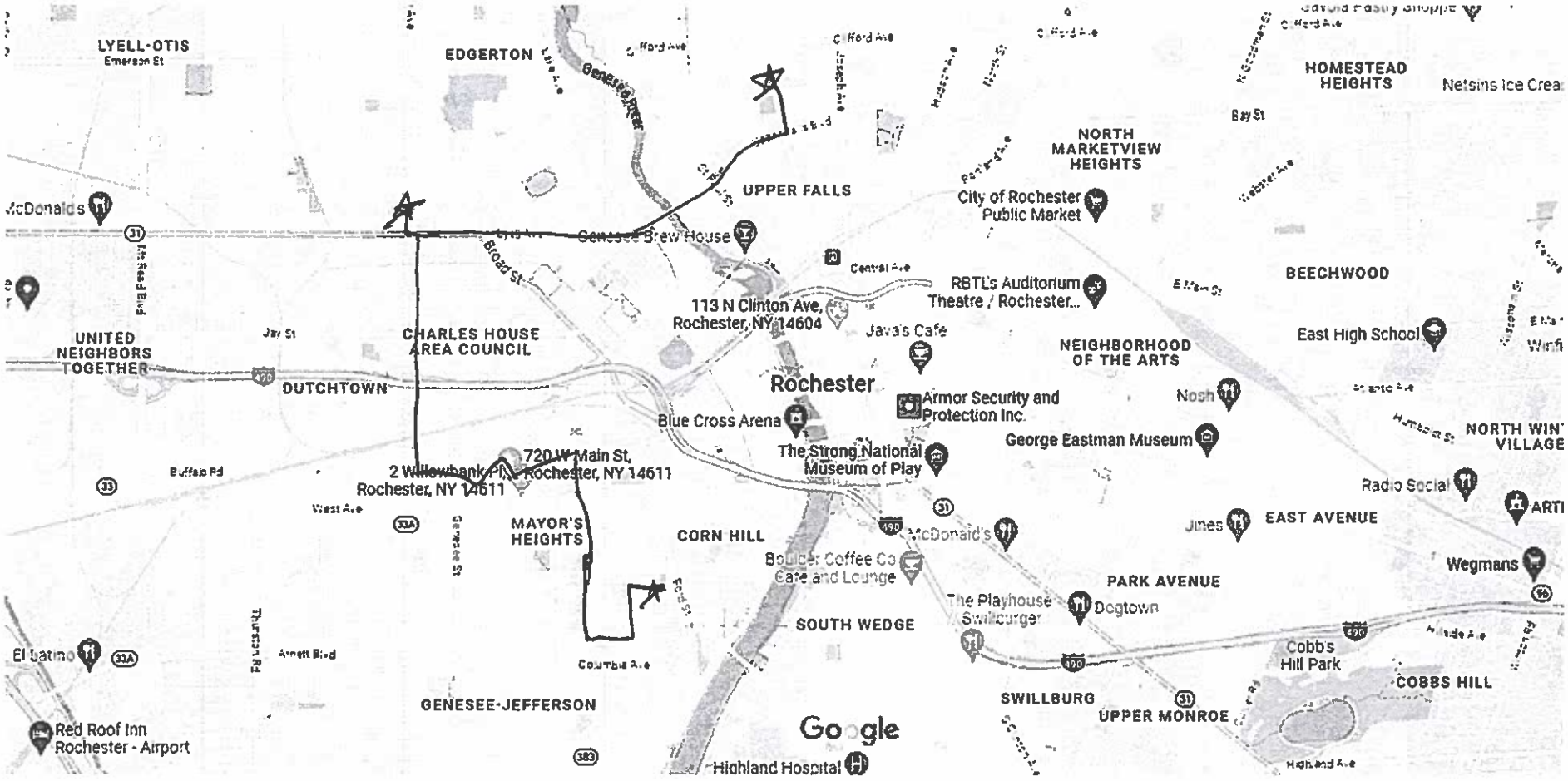
Participant Name	Agency/Organization	Cell Phone	**Level of Participation** (what will you be doing?) • walking the route • manning the canopy pop-up table • providing refreshments/supplies	**Location** (where will you join us?) SWAN – 10 Cady Street Cameron – 48 Cameron Street Father Tracy's – 821 N. Clinton

If you have any questions, please reach out to myself, Andy Carey (mccollaborative1@gmail.com / 585-802-3816) or Josh Knoblock (jknoblock@mccollaborative.org / 646-294-3843)

As always, thank you for being a part of the NCP journey. Stay safe and best wishes for a wonderful weekend!
Jocelyn Basley, Community Consultant
Project Lead for the Neighborhood Collaborative Project (NCP)

Google Maps June 9th NCP Walk



Cady, Reynolds, Bartlett, Jefferson, West Main, Cut through 720 & St. Peters to Brown St, Danforth St., Child, Lyell, Cameron, Lyell, Lyell turns into Smith, Bausch, then Upper Falls, North Clinton

Brigida, Micaela

From: Adell, Cynthia
Sent: Friday, June 2, 2023 12:23 PM
To: Case Caico, Rebecca; Pelow, Faye; Welch, Dylan; Gray, Christina
Subject: FW: NCP Update & Cameron' Peace Walk TONIGHT!
Attachments: PeaceCard.pdf

Happy Friday! Just fyi-

This event is not an ARPA event but one of the organizations under NCP is hosting it.

From: Jocelyn Basley <jrbasley@c3consultancy.org>
Sent: Friday, June 2, 2023 9:13 AM
To: Leanne Perez <lbritt@badenstreet.org>; blebron@fathertracycenter.org; pjackson@swanonline.org; Zaviour Johnson <z.johnson@barakahmuslimcharity.org>; Michele Boyd <mboyd@abcinfo.org>; Kevin Aiken <kaiken@abcinfo.org>; Linc Spaulding <linc@peoples-pantry.org>; Vote JosePeo <voteforpeo@gmail.com>
Cc: Olivia Kassoum-Amadou <olivia@cameronministries.org>; Andy C <mccollaborative1@gmail.com>; Janelle Duda-Banwar <janelle@onthegroundny.com>; Carmen Allen <beyondthesanctuary20@gmail.com>; Tina Paradiso <tinap@commresourcecollab.org>; Adell, Cynthia <cynthiaadell@monroecounty.gov>
Subject: Fwd: NCP Update & Cameron' Peace Walk TONIGHT!

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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Good morning NCP Family!

Tonight is Cameron's Annual Peace Walk (see attached). Please consider joining; feel free to bring your family and share with others!

REMINDER - Next Friday, NCP will host our city walk, starting out from SWAN, midpoint will be Cameron, finishing strong at Father Tracy's. A flyer with the route map will be forthcoming. We will have a canopy pop-up table at each Anchor Agency with supplies and refreshments. If you have any questions, please reach out to Andy or Josh!

Lastly, we're still awaiting our first reimbursement payment from the County for March/April expenses incurred. However, it's time to gather your receipts, activity summary and any May expenses incurred, along with your invoice to CRC by noon Tuesday June 6th.

Also, if anyone still has not returned their signed MOU, please do so immediately. You cannot be reimbursed for expenses incurred until you have a signed agreement in place.

As always, if you have any questions, please let me know. Hope to see you later today at Cameron and best wishes for a wonderful weekend!

Jocelyn Basley, Community Consultant
Project Lead for the Neighborhood Collaborative Project (NCP)
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---------- Forwarded message ---------
From: **Andy C** <mccollaborative1@gmail.com>
Date: Thu, Jun 1, 2023, 10:53 PM
Subject: Emailing PeaceCard.pdf
To: Jocelyn Basley <jrbasley@c3consultancy.org>, Tina Paradiso <tinap@commresourcecollab.org>, Janelle Duda-Banwar <janelle@onthegroundny.com>

We should probably blast this out to the NCP in the morning as a reminder. Hope all is well.

Edit, Sign and Share PDF files on the go. Get Acrobat Reader for mobile:
https://adobeacrobat.app.link/o0SiKn1MPxb

JOIN US!

THE 9TH ANNUAL CAMKIDS PEACE WALK

cameron community

CAMERON COMMUNITY'S 9TH ANNUAL PEACE WALK

FRIDAY, June 2, 2023
48 Cameron Street
5-6:30 pm

HELP FIGHT VIOLENCE! MAKE OUR NEIGHBORHOOD SAFE!

Please join the CamKids on their walk for peace! We will be walking through the Lyell-Otis neighborhood promoting equality, peace and social justice in our community.

If you or your organzation is interested in joining us, **please call: 254-2697.**

Cameron Community
48 Cameron Street
Rochester NY 14606

Brigida, Micaela

From: Adell, Cynthia
Sent: Friday, June 16, 2023 2:51 PM
To: Case Caico, Rebecca; Pelow, Faye; Gray, Christina; Welch, Dylan
Subject: FW: Invitation to SWAN's First Security Workforce Development Training Program Dinner

FYI- NCP partners are busy doing the work.

From: Patricia Jackson <pjackson@swanonline.org>
Sent: Friday, June 16, 2023 2:34 PM
To: Adell, Cynthia <cynthiaadell@monroecounty.gov>
Subject: Fw: Invitation to SWAN's First Security Workforce Development Training Program Dinner

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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From: Patricia Jackson <pjackson@swanonline.org>
Sent: Friday, June 16, 2023 12:23 PM
To: tyrese.bryant@wegmans.com <tyrese.bryant@wegmans.com>; rthomas@badenstreet.org <Rthomas@badenstreet.org>; mark.mura@cityofrochester.gov <mark.mura@cityofrochester.gov>; chinsins02@gmail.com <chinsins02@gmail.com>; Carmen Allen <beyondthesanctuary20@gmail.com>; Zaviour Johnson <z.johnson@barakahmuslimcharity.org>; beatriz.lebron@roc12.org <beatriz.lebron@roc12.org>; Cynthia.Adell@monroecounty.gov <Cynthia.Adell@monroecounty.gov>; Gracecommunitymission@gmail.com <Gracecommunitymission@gmail.com>; mhymes@mccollaborative.org <mhymes@mccollaborative.org>
Cc: Patricia Jackson <pjackson@swanonline.org>
Subject: Invitation to SWAN's First Security Workforce Development Training Program Dinner

SWAN is inviting you to join us on Friday, July 7, 2023 at 6PM as the participants of SWAN's first Security Workforce Development Training Program receives their Certificate of Completion as a New York State Registered Security Guard. Training was provided by Mr. Owen Shepard, President of Enterprise Security Consulting and Training. This training program is made possible through SWAN's partnership as an anchor agency in the Neighborhood Collaborative Project which was awarded an ARPA grant through the County. The program is supported, in whole or in part, by Federal Award Number SLFRPO206 awarded to Monroe County, New York by the U.S. Department of Treasury. The program will begin promptly at 6PM. A delicious soulful dinner is being served buffet style for your enjoyment. We would be honored if you could attend. Please RSVP your attendance by Friday, June 30, 2023 to Pjackson@swanonline.org or by phone at 585-436-3090. We sincerely hope you will be able to join us and we anxiously await your response.

Patricia Jackson, Interim Executive Director
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Brigida, Micaela

From: Adell, Cynthia
Sent: Monday, July 10, 2023 6:47 AM
To: Case Caico, Rebecca
Cc: Welch, Dylan; Gray, Christina; Pelow, Faye
Subject: FW: From the Office of Rep. Joe Morelle - SWAN Shout-Out!

FYI- It was a great event. I will share photos and talk about it at our meeting.

From: Jocelyn Basley <jrbasley@gmail.com>
Sent: Friday, July 7, 2023 5:15 PM
To: Janelle Duda-Banwar <janelle@onthegroundny.com>; Andy Carey <mccollaborative1@gmail.com>; Carmen Allen <beyondthesanctuary20@gmail.com>; Pat Jackson <pjackson@swanonline.org>; cbasley@swanonline.org; Rosa Marie Curtis <rosamarie@marvelousmindacademy.com>
Cc: Pelow, Faye <FayePelow@monroecounty.gov>; Adell, Cynthia <cynthiaadell@monroecounty.gov>
Subject: Fwd: From the Office of Rep. Joe Morelle - SWAN Shout-Out!

CAUTION: This email originated from outside Monroe County systems. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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Check out the last and most important highlight in Rep. Morelle's newsletter!

Congratulations and well done. SWAN - NCP is on the move!
☺

--------- Forwarded message ---------
From: **Rep. Joe Morelle** <RepJoeMorelle@mail.house.gov>
Date: Fri, Jul 7, 2023, 4:51 PM
Subject: From the Office of Rep. Joe Morelle
To: <jrbasley@gmail.com>

REP.
JOE
MORELLE
NY-25 | E-Newsletter
~~~~~~~~~~~~~~~~~~~~

July 7, 2023
Dear Jocelyn,

I just wrapped up another week filled with exciting ribbon cuttings, engaging meetings with community advocates, and fun-filled Fourth of July holiday celebrations. Read more below.

Celebrating the Fourth of July